



Emergency Management Plan

Revised January 2013

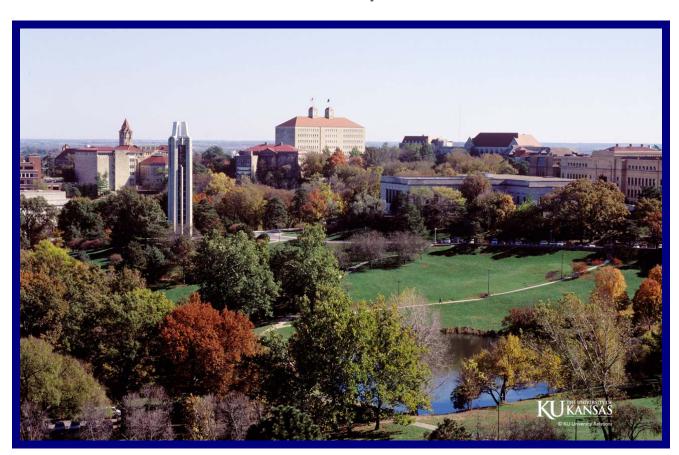
The main campus of the University of Kansas, also known as KU, is located in Lawrence, Kansas.

Founded in 1866, the campus is approximately 1,000 acres and is surrounded by Lawrence, a city of 87,600 and the county seat of Douglas County in northeastern Kansas. Considered one of the most beautiful in the nation, the Lawrence campus is sited upon and around Mount Oread, named for the layers of Oread limestone and shale that cap the hilly terrain.

In the fall of 2011 the KU Lawrence campus enrolled 25,448 students with 75.5% of those students as undergraduates. Visitors to the campus fluctuate from several thousand during a spring or fall semester weekday to 50,000 or more during a Saturday football game.

KU is a member of the prestigious Association of American Universities, a consortium of public and private universities demonstrating excellence in graduate and professional education and the highest achievement in research internationally.

Through its missions of teaching the next generation of leaders, conducting research in a wide range of fields and working for the people of Kansas and the world, KU embodies all the characteristics of an international research university.





The University of Kansas Emergency Management Plan

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Note:

Department/unit-specific Unit Response Center plans are not included in this plan as they are kept in each department. In addition, individual Building Emergency Evacuation Plans are not included in this plan.

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Letter of Promulgation

University of Kansas Lawrence Campus

September – 2009

Dr. Bernadette Gray-Little Chancellor/Chief Executive Officer

Responsibility for emergency response and recovery at the University of Kansas and related to institutional resources has been delegated to the University of Kansas, subject to the laws of the State of Kansas and the policies, rules and regulations of the Board of Regents. K.S.A. 76-725. The University of Kansas Emergency Management Plan (EMP) describes the duties and responsibilities of designated individuals, departments, agencies and volunteer organizations in the event of a disaster.

While focused primarily on the response phase, this plan is a guide to the University for emergency management and coordination of all phases of emergency management operations in order to minimize the impacts of emergencies and disasters, to protect people and property, and to restore the primary mission of the University.

In accordance with the Homeland Security Presidential Directive (HSPD) 5 and Governor's Executive Order 05-03, University agencies or departments with responsibilities delineated in this Emergency Management Plan will use the National Incident Management System. The National Incident Management System allows and insures proper coordination between local, state, and federal organizations in emergency operations.

Pursuant to the authority contained in Kansas Statutes Annotated (K.S.A. 76-725), this Emergency Management Plan and its attachments, appendices and annexes are adopted as policy.

In coordination with the Critical Incident Planning Group, the Emergency Management Coordinator maintains the University of Kansas Emergency Management Plan.

September 4, 2009

Dr. Bernadette Gray-Little

Chancellor and Chief Executive Officer

The University of Kansas



Foreword

September 2009

In order to preserve and advance the University of Kansas, a stable and secure infrastructure of services and administration is essential. For normal day-to-day operations, the University provides these services centrally and through administrative structures in its schools, departments and operating units. However, in times of extreme emergency, wide-spread disruption and/or life-threatening crises, critical functional units of the University must work together under central coordination to protect and preserve its people and assets. The highest priorities of life, safety, property, and restoration become the interim mission of the University. The University Emergency Operations Center is the key central communication function that will connect the various functional units with decision-makers and assistance.

Founded on the priorities and operational concepts of emergency management, the plan has been prepared primarily for the people who will use it. While it serves the University as a whole, the plan is a management guide for those with key assignments and responsibilities during emergency activations. It supports those who manage emergencies on campus and who must keep the business side of the University functional. It also supports those who must restore University activities in research, teaching or instruction and public service.

This Emergency Management Plan (EMP) is not the end of emergency planning, it is just the beginning. Since its adoption in September 2008, the University continues to train, plan and exercise for emergencies. Our focus will be on department preparedness and enhancing relationships with city, county and State first responders.

Dr. Bernadette Gray-Little Chancellor and Chief Executive Officer The University of Kansas



Distribution List of Plan Holders

Department	# Of Plans
Master Binder	1
Master Files	Public Version: http://www.provost.ku.edu/policy/updates/



Record of Revisions

Date	Pages	Web Files	Email Notification	Hardcopy Distribution
September 1, 2009	All	Hawk Drive Provost website	Critical Incident Planning Group & EOC personnel	1
January 15, 2010	Annex 1	Hawk Drive Provost website	Critical Incident Planning Group & EOC personnel	1
March 5, 2010	Appendix E, Page 6; Appendix D, Page 3	Hawk Drive Provost website	Critical Incident Planning Group & EOC personnel	1
April 23, 2010	Checklist 1 Section 3, Page 1	Hawk Drive Provost website	Executive Policy Group	1
July 16, 2010	Checklist 2, Section 3, Page 2	Hawk Drive Provost website	Critical Incident Planning Group	1
October 1, 2010	Supplemental Document AA, Section 4	Hawk Drive Provost website	Critical incident Planning Group & EOC personnel	1
November 18, 2010	Line of Authority Section 1, Pages 11-12	Hawk Drive Provost website	Critical Incident Planning Group & EOC Personnel	1
November 24, 2010	EOC University Primary and Alternate Staff Assignments & Contact List, Appendix A; Key Emergency Telephone Contact Numbers, Appendix E	Hawk Drive Provost website	Critical Incident Planning Group & EOC Personnel	1
January 4, 2011	Training, Drills and Exercises Appendix D	Hawk Drive Provost website	Critical Incident Planning Group & EOC Personnel	1
May 9, 2011	Supplemental Document AA, Section 4	Hawk Drive Provost website	Critical Incident Planning Group & EOC Personnel	1
September 1, 2011	Prelude; Table of Contents; Record of Revisions; Section 1, pgs 11- 13; Tables 1 & 2 (A, D); Figures 4 & 5; Checklists 2-30; Appendices A, B, C (pgs 2, 8), D, E, F; Annex 1, Supplemental Document AA	Hawk Drive Provost website	Critical Incident Planning Group & EOC Personnel	1



Date	Pages	Web Files	Email Notification	Hardcopy Distribution
January 20, 2012	Checklist 18; Appendix A; Appendix E	Hawk Drive Provost website	Critical Incident Planning Group & EOC Personnel	1
March 22, 2012	Appendix A; Appendix E	Hawk Drive Provost website	Critical Incident Planning Group & EOC Personnel	1
January 13, 2013	Record of Revisions; Appendices A, D, E; Supplemental Document AA; Supplemental Document BB	Hawk Drive Provost website	Critical Incident Planning Group & EOC Personnel	1

NOTE: This plan goes through continuous, ongoing changes based on the results of actual events, post-exercise drills and activities, and input from units and departments tasked in this plan. The University of Kansas Emergency Management Plan does not go through a formal annual plan review process, but rather makes incremental changes, modifications and adjustments to this plan as conditions change. By posting these changes on the Provost website, the most up-to-date version of this plan is instantly available to the University of Kansas and partner responders 24/7.

The public version of this plan can be found on the Provost website at: http://www.provost.ku.edu/policy/updates/



The University of Kansas Emergency Management Plan

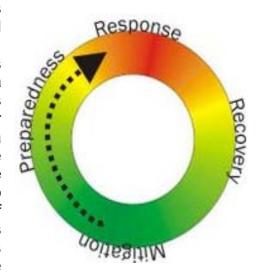
Section 1

Introduction, Purpose, Laws & Authority, Planning Assumptions, Concept of Operations & ICS, Plan Objectives, Levels of Emergency, Plan Activation, Emergency Authority, Plan Usage, Plan Review & Critical Incident Planning, Plan Content & Format

Introduction

A variety of emergencies caused by acts of nature or mankind result in loss of life, property and income; cause human suffering; and disrupt normal campus functions.

During crises, the University requires special programs to address the needs of an emergency operation and recovery management. To address such emergencies, the University of Kansas has established this Emergency Management Plan, which provides a guideline for the management of the immediate actions and operations required to respond to an emergency or disaster. The overall priorities of the University during a disaster are the protection of lives, live assets, valuable research. property, the community and environment. The overall objective is to respond to emergency conditions and manage the process of restoring University academic and research programs This plan represents the campus and services. Emergency Management Plan, which encompasses the facilities, services and the administration of the campus.



Purpose of the Plan

This plan provides the management structure, key responsibilities, emergency assignments and general procedures to follow during and immediately after an emergency. The University established this plan to address the immediate requirements for a major disaster or emergency in which normal operations are interrupted and special measures must be taken to:

- Save and protect the lives of students, employees, and the public.
- Manage immediate communications and information regarding emergency operations and campus safety.
- Provide essential services and operations.
- Provide and analyze information to support decision-making and action plans.
- Manage University resources effectively in an emergency operation



This plan does not supersede or replace the procedures for safety, hazardous materials operations or other procedures that are already in place at the University. It supplements those procedures with a temporary crisis management structure, which provides for the immediate focus of management on emergency operations and the early transition to recovery operations.

Laws and Authorities

A. Federal

- Robert T. Stafford Disaster Relief and Emergency Act, 42 U.S.C. § 5121 *et seq.*, (Federal Government disaster preparedness and assistance).
- Title 44 Code of Federal Regulations, Federal Emergency Management Agency, Department of Homeland Security (rules and regulations on Federal disaster response and recovery).
- Comprehensive Environmental Response Compensation and Liability Act (CERCLA), 42 U.S.C § 9601 (hazardous substances releases and liability).
- Clean Water Act, 33 U.S.C § 1311 (effluent limitations).
- Public Health Security and Bioterrorism Preparedness and Response Act, 42 Code of Federal Regulations Part 73.
- Resource Conservation Recovery Act (RCRA), 42 U.S.C § 6901 (requires proper management of hazardous waste).
- Public Health Security and Bioterrorism Preparedness and Response Act, 42 U.S.C § 201.
- Agricultural Bioterrorism Protection Act of 2002, 7 U.S.C § 8401, (addresses possession, use and transfer of biological agents and toxins).

B. State

• K.S.A. 48-904 – 48-945, Emergency Preparedness for Disasters.

48-905a – Establishes Division of Emergency Management in Adjutant General's Office.

48-907 – Duties of Adjutant General for emergency preparedness and response.

48-924 – Governor's responsibility in disasters.

48-926 – Division of Emergency Management shall prepare and maintain a state disaster emergency plan.

48-928 – Duties of Division of Emergency Management.

76-725 – Delegation of Authority to Chancellor and to those he designates for the administration of the University.

• Executive Order 05-03, Establishes the National Incident Management System as the state standard for incident management.

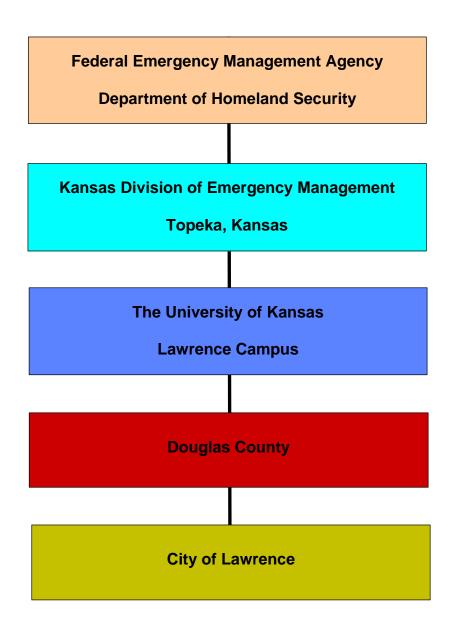


Disaster Coordination with Local, County and State Agencies

The University of Kansas is a state educational institution with its primary campus located in the City of Lawrence in Douglas County. The University will coordinate with local, county and state agencies as appropriate under the circumstances of a given emergency. The process for reporting an emergency coordination is shown in Figure 1, Disaster Coordination with Local, County and State Agencies.

Figure 1

Disaster Coordination with Local, County and State Agencies





Planning Assumptions

Emergency planning requires a commonly accepted set of assumed operational conditions that provide a foundation for establishing protocols and procedures. These assumptions are called planning assumptions, and the standard practice is to base planning on the worst-case conditions.

For the University, as for all organizations in high-risk tornadic areas, the worst-case conditions are represented by the tornado hazard. Using the tornado model, the planning assumptions incorporated into this plan include:

- People may be trapped and injured in collapsed structures. Damage may cause displacement of people.
- Road and local streets may be blocked by debris, hampering the emergency operation function. Major roads, overpasses, bridges and local streets may be damaged.
- Critical lifeline utilities may be interrupted including water delivery, electrical power, natural gas, telephone communications, microwave and repeater-based radio systems, cellular telephones and information systems.
- Regional and local services may not be available.
- Buildings and structures, including homes, may be damaged.
- Normal suppliers may not be able to deliver materials.
- Contact with family and homes may be interrupted.
- People may become stranded at the University with conditions that may be unsafe to travel off campus.
- The University will need to conduct its own rapid damage assessment, situation analysis and deployment of on-site resources. While the emergency conditions exist, management of emergency operations on campus is done from the Emergency Operations Center.
- Communication and exchange of information will be one of the highest priority operations at the Emergency Operations Center. The inter/intranets may be down.



Concept of Operations and Incident Command System (ICS)

This plan provides the organizational management systems for the campus to follow during emergencies. It is designed to be flexible and allow for partial or full activation, as appropriate to the situation. It is based on a worst-case scenario and provides for the critical functions and roles of the University during an emergency operation.

The University will respond to crisis situations using the standards of the nationally recognized Incident Command System (ICS). The Incident Command System enables one or more responding agencies to initiate and conduct coordinated field response to an incident. The priorities are life safety, incident stability and property conservation.

ICS is a management system that can be used to manage emergency incidents or nonemergency events such as commencement. The system works equally well for small incidents and large-scale emergency situations. The system has built-in flexibility to expand or contract based on current needs. It is a uniform system, so personnel from a variety of agencies and geographic locations can be rapidly incorporated into a common management structure.

The on-scene Incident Commander (IC) is the individual responsible in the field for all incident activities, including development of strategies and tactics and the ordering and the release of resources. For example, in a civil disorder the Public Safety Office will provide the Incident Commander. Other examples are as follows:

- Bomb Threat, Hostage, Terrorism Public Safety Office
- Hazardous Material Incidents Environment, Health & Safety
- Snow or Debris Removal Facilities Services/Student Housing
- Utility Failure Facilities Services
- Public Health Emergencies Student Health Services

The IC will establish an Incident Command Post (ICP). The ICP is the field location at which the primary tactical-level, on-scene incident command functions are performed. Examples of an ICP include the following: vehicle, mobile command post, trailer, tent, or within a building. The ICP should be positioned outside of the present and potential hazard zone but close enough to the incident to maintain command. Every incident must have some form of Incident Command Post.

In a crisis requiring response by local emergency personnel, the University's Incident Commander will initiate Unified Command (UC). UC is a unified team effort that allows all agencies with responsibility for the incident, to manage the incident by establishing a common set of objectives and strategies. This is accomplished without losing or abdicating agency authority, responsibility, or accountability. For example, building fires will require Lawrence/Douglas County Fire and Medical (LDCFM) assistance. The Public Safety Office (PSO) will respond with an on-scene Incident Commander and institute Unified Command with LDCFM. Other Unified Command examples are as follows:



- Explosion Lawrence Douglas County Fire and Medical/Public Safety Office
- Hazardous Material Spill Lawrence Douglas County Fire and Medical/ Environmental Health & Safety
- Meningitis Outbreak Douglas County Health Department/Student Health Services/Lawrence Memorial Hospital/Lawrence Douglas County Fire and Medical

The University's Incident Commander will notify the Emergency Operations Center Manager when emergency conditions reach the following levels (See Section 1, page 8):

- Level 1 The EOC Manager may be notified for informational purposes.
- Level 2 or 3 The EOC Manager is notified when the Incident Commander believes that the possibility of a Level 2 or 3 emergency exists.

The Incident Command System Organization is built around the following command and general staff activities.

Command Staff

- Public Information Officer
- Safety Officer
- Liaison Officer

General Staff

- Operations Section Chief
- Planning Section Chief
- Logistics Section Chief
- Finance and Administration Section Chief

See Figure 5 (Section 2, Page 10), Emergency Operations Center and Incident Command System Relationship.



Plan Objectives

The objectives of this plan are to:

1. Organization

- a. Provide clear and easy-to-follow checklist-based guidelines for the most critical functions and liaisons during an emergency.
- b. Organize and format this plan into an easy-to-follow format so users can quickly determine their roles, responsibilities and primary tasks.
- c. Link and coordinate processes, actions and the exchange of critical information into an efficient and real-time overall operation in which all entities have access into the emergency operations process, and know what is going on at the University.

2. Communications and Information Management

- a. Serve as the central point of communications both for receipt and transmission of urgent information and messages.
- b. Serve as the official point of contact for the University during emergencies when normal channels are interrupted.
- c. Provide 24-hour full service communication services for voice, data and operational systems.
- d. Collect and collate all disaster information for notification, public information, documentation and post-incident analysis.
- e. Provide a basis for training staff and organizations in emergency management.

3. Decision-Making

a. Determine through a clear decision process, the level of operation and extent of emergency control and coordination that should be activated when incidents occur.

4. Emergency Operations

- a. Utilize efficiently the resources at the campus to implement a comprehensive and efficient Emergency Management Group.
- b. Continuously be prepared with a pro-active emergency management action plan for the possibilities and eventualities of emerging incidents.

5. Recovery Operations

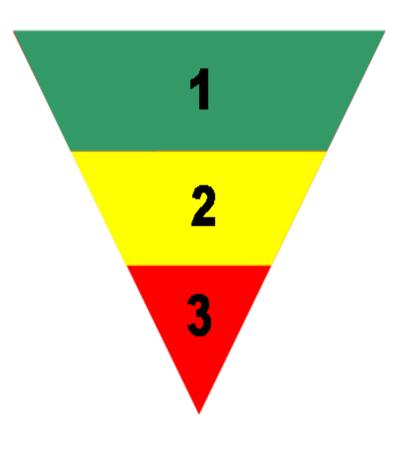
- a. Transition operations over to normal management processes, as able.
- b. Support business resumption plans and processes, as needed, during restoration phases.
- c. Provide documentation and information support to Federal Emergency Management Agency disaster assistance program application.



Levels of Emergency

Emergency conditions vary with each incident and activation. As a guide, three levels of emergency are specified, as follows:

- 1. **Level 1** emergency incident that normal emergency services can handle. While there may be some damage and/or interruption, the conditions are localized and the Emergency Operations Center is not needed. This is considered the "stand-by" mode.
- Level 2 emergency incident is severe and causes damage and/or interruption to operations. A partial or full activation of the Emergency Operations Center is needed. The University may be the only affected entity.
- 3. Level 3 disaster conditions in which The University of Kansas must activate the full Emergency Operations Center to address immediate the emergency. Emergency conditions are wide spread and The University of Kansas must be self-sufficient for a period of hours to several The University may davs. request mutual assistance from the City of Lawrence, Douglas County, other State agencies or request federal assistance via the State of Kansas Emergency Operations Center.



Generally, the Emergency Operations Center is activated under Levels 2 and 3 emergencies. **Appendix A** provides the contact list for the primary and alternate staff assignments to the Emergency Operations Center.



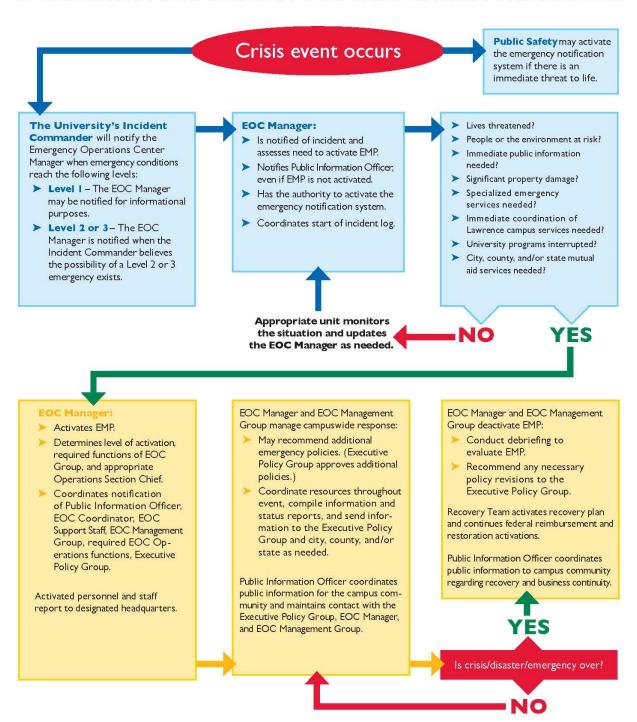
Plan Activation

This plan is activated whenever emergency conditions exist in which normal operations cannot be performed and immediate action is required to:

- Save and protect lives.
- Coordinate communications.
- Prevent damage to the environment, systems and property.
- Provide essential services.
- Temporarily assign University staff to perform emergency work.
- Invoke emergency authorization to procure and allocate resources.
- Activate and staff the Emergency Operations Center.



Figure 2 EMERGENCY MANAGEMENT PLAN ACTIVATION PROCEDURE





Emergency AuthorityLine of Authority for the Executive Policy Group

The Chancellor of the University serves as the head of the Executive Policy Group which activates for Level 3 emergency or whenever executive policy issues must be addressed. In the event of any threatened or actual disaster or civil disorder on the campus of the University of Kansas at a time when the Chancellor of the University is absent from the campus, the authority to take all necessary and appropriate actions on behalf of the Chancellor of the University is hereby delegated to the following University administrators in the order listed below, with such authority being delegated to the highest ranked University officials on the list whom the Office of Public Safety is able to contact:

- 1. Provost
- 2. Vice Provost for Administration and Finance
- 3. Senior Vice Provost for Academic Affairs
- 4. Vice Provost for Faculty Development
- 5. Vice Provost for Student Affairs

NOTE: For a civil disturbance situation only, the Office of Public Safety Director/Chief of Police or, in the Director's absence, the Assistant Director/Assistant Chief of Police or, the on-duty Police Supervisor, is hereby delegated the authority to take necessary and appropriate actions on behalf of the Chancellor.

Line of Authority for the Emergency Operations Center

During incidents and emergency conditions in which the immediate activation of the Emergency Operations Center is needed, the following positions may activate this plan and the Emergency Operations Center, and serve as the Emergency Operations Center Manager:

- 1. Vice Provost for Administration and Finance
- 2. Senior Vice Provost for Academic Affairs
- 3. Vice Provost for Faculty Development
- 4. Vice Provost for Student Affairs
- 5. Vice Chancellor for Public Affairs
- Director/Chief of Police
- Chief Financial Officer



Plan Usage

This plan is established as a supplement to the University's administrative policies and procedures. Under activation and implementation, it serves as an emergency manual setting forth the authority to direct operations, direct staff assignments, procure and allocate resources, and take measures to restore normal services and operations.

Users are to follow and complete the checklists contained in this document during an emergency operation, training activations and exercises. The forms are then retained on file as official records of the emergency, training and/or exercise. Users are also encouraged to supplement this manual with additional individual materials and information required for emergency operation and recovery.

This plan is designed to be updated after each activation or exercise. A debriefing session will be conducted to identify "lessons learned" and areas of improvement to the University's emergency plans and processes. The procedural checklists and forms are to be reviewed and revised each time they are reprinted for electronic update and distribution.

Plan Review and Critical Incident Planning

The Critical Incident Planning Group will regularly review, update and revise the emergency plan. The Emergency Management Coordinator will convene and facilitate the Critical Incident Planning Group.

The Critical Incident Planning Group is responsible for periodic assessments of the University's vulnerability to specific threats, including but not limited to, bomb threats, active shooter, stalking, environmental hazards and natural disasters. This group will develop procedures to respond to individual threats based on the National Incident Management System (NIMS).

The Critical Incident Planning Group is responsible for the development of a continuity plan to recover and restore partially or completely interrupted critical functions of the University within a predetermined time after a disaster or extended disruption.

The Critical Incident Planning Group and Emergency Management Coordinator will implement and maintain a system for identifying the locations and kinds of critical resources available at all jurisdictional levels. Resources are defined as personnel and major items of equipment, supplies, and facilities available or potentially available for assignment to incident operations. A current list of these resources will be housed with the Emergency Management Coordinator.

The Critical Incident Planning Group is comprised of the following individuals:

Emergency Management Coordinator Senior Vice Provost for Academic Affairs Vice Provost for Faculty Development Associate Vice Provost for Operations



Associate Vice Provost for Research and Graduate Studies

Chief Information Officer

Director/Chief of Police

Director of Facilities Services

Director of Student Housing

Director of Student Health Services

Director of Environment, Health and Safety

Director of Strategic Communications

Associate General Counsel

Assistant to the Vice Provost for Administration and Finance

Representatives from each of the following three local agencies will be asked to attend meetings of the Critical Incident Planning Group on an as needed basis: Douglas County Emergency Management, Lawrence Douglas County Fire and Medical, and American Red Cross.

Plan Content and Format

This plan is organized as listed below. Also, refer to Figure 3 (Section 1, Page 15).

Letter of Promulgation

Foreword

Distribution List of Plan Holders

Record of Revisions

Section 1	Introduction, Purpose, I	aws a	& Authority.	Planning A	Assumptions,	Concept

of Operations & ICS, Plan Objectives, Levels of Emergency, Plan Activation, Emergency Authority, Plan Usage, Plan Review & Critical

Incident Planning, Plan Content & Format

Section 2 Emergency Operations Center Organization, Position Responsibilities and

Assignments

Section 3 Checklists

Section 4 Appendices, Annexes and Supplemental Documents

Appendices Appendix A – Emergency Operations Center Primary / Alternate Staff

Assignments and Contact List.

Appendix B – Emergency Operations Center Facility. Appendix C – Emergency Operations Center Forms.

Appendix D - Training, Drills and Exercises



Appendix E – Key Emergency Telephone & EOC Personnel Contact Numbers. ***Restricted***

Appendix F – Emergency Operations Center Phone Numbers.

Annexes

The following annexes may also be referred to as Unit Response Center Plans and are department specific. The annexes contain the emergency operational plans for these departments, and provide specific information for function areas in which each department has the primary responsibility (correlating with the lead assignments listed in Appendix A).

- 1. Crisis Communication Plan
- 2. Athletic Events
- 3. (Reserved)
- 4. (Reserved)

Supplemental Documents

Supplemental Document AA – Building Emergency Evacuation Plan

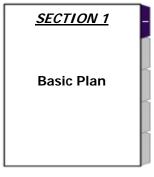
Supplemental Document BB – Emergency Guidelines

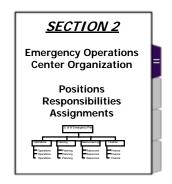


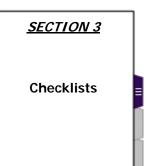
Figure 3

Tabs and Pages

The University of Kansas







SECTION 4

Appendices

Annexes

Supplemental
Documents

	Appendices	Annexes		
Appendix A	Emergency Operations Center Primary / Alternate Staff Assignments and Contact List.	Annex 1	Crisis Communication Plan	
Appendix B	Emergency Operations Center Facility Diagram/Floor Plan.	Annex 2	KU Athletic Events	
Appendix C	Emergency Operations Center Forms.	Annex 3	(Reserved)	
Appendix D	Training, Drills and Exercises	Annex 4	(Reserved)	
Appendix E	Key Emergency Telephone & EOC Personnel Contact Numbers ***Restricted***			
Appendix F	Emergency Operations Center Phone Numbers			



Figure 3 (Cont.)

Supplemental Documents				
Supplemental Document AA	Building Emergency Evacuation Plan			
Supplemental Document BB	Emergency Guidelines			



Table 1, Cross Reference Chart for the Emergency Management Plan lists the correlation of the University of Kansas checklists and the Emergency Support Functions (ESF) of the Kansas Response Plan and the National Response Framework.

Table 1

Cross Reference Chart for the Emergency Management Plan

	Federal and State "Emergency Support Functions" ("ESF")														
University of Kansas Emergency Management Plan Reference	ESF 1 Transportation	ESF 2 Communications	ESF 3 Public Works & Engineering	ESF 4 Firefighting	ESF 5 Emergency Management	ESF 6 Mass Care, Housing & Human Services	ESF 7 Resource Support	ESF 8 Public Health & Medical Services	ESF 9 Urban Search & Rescue	ESF 10 Oil & Hazardous Materials	ESF 11 Agriculture & Natural Resources	ESF 12 Energy	ESF 13 Public Safety & Security	ESF 14 Long-Term Community Recovery & Mitigation	ESF 15 External Communications
EOC Manager (Checklist #3)															
EOC Coordinator (Checklist #4)															
Public Information Officer (Checklist #7)															
Public Safety (Checklist #10)															
Facilities Services (Checklist #11)															
Environment, Health & Safety (Checklist #12)															
Student Housing (Checklist #13)															
Medical Care (Checklist #15)															
Telecommunications (Information Technology) (Checklist #16) Computing (Information Technology)															
(Checklist #17)															
Student Care (Checklist #18)															
Design & Construction Management (Checklist #20)															
Resource Procurement (Checklist #23)															
Human Resources – Staff and Volunteers (Checklist #24)															
Transportation Services, Vehicles (Checklist #25)															
Emergency Food, Water and Sanitation (Checklist #26)															



Section 2

Emergency Operations Center Organization, Position Responsibilities and Assignments

Emergency management requires the establishment of a strategic organization comprised of the most important or critical functions of the University. Consistent with the international Emergency Management standards of the Incident Command System, the Emergency Operations Center organization plan follows the standard structure as the basis for organizing emergency planning and response. The EOC organization is color-coded as follows:

1)	Executive Policy Group	(White)
2)	Emergency Operations Center Management	(Deep Blue)
3)	Emergency Operations Center Coordinator/Staff	(Gray)
4)	Command Staff	(Dark Red)
5)	Operations Section	(Red)
6)	Planning Section	(Turquoise)
7)	Logistics Section	(<mark>Yellow</mark>)
8)	Finance & Administration Section	(Bright Green)

- The emergency operations organization is based on these units, as shown on the Emergency Operations Center Functions in Figure 4 (Section 2, Page 2). Only the functions that are necessary are activated.
- A description of the positions and responsibilities of the Emergency Operations Center are provided in Table 2-A-Emergency Operations Center Management Functions; Table 2-B-Emergency Operations Center Operations Functions; Table 2-C-Emergency Operations Center Planning Functions; Table 2-D-Emergency Operations Center Logistics Functions; and Table 2-E-Emergency Operations Center Finance and Administration Functions.
- Checklists for each Emergency Operations Center Management function are in Section 3 of this plan and provide specific responsibilities. The responsibilities in the checklists are for work in the Emergency Operations Center and do not address emergency operations or business resumption functions, which are not managed at or from the Emergency Operations Center.
- Appendix A lists the primary and alternate staff assignments to these positions.

Capital Planning and Space

Management
Transportation Services,

Vehicles



Figure 4 - The University of Kansas Emergency Operations Center Functions **Executive Policy Executive Policy Group Group Liaison Public Information Officer* Emergency Operations Center Manager* Liaison Officer** Management Group **Safety Officer EOC Support Staff EOC Coordinator*** & Scribe* Operations Section Planning Section Logistics Section Finance & Administration Chief Section Chief Chief* Chief* Computing Design & Construction Mgt. ■ Emergency Food, Water, & Emergency Accounting **Critical Research Facilities** -Building Inspectors Sanitation Insurance / Federal Emergency Mgt. **Environment, Health & Safety** -Damage Assessment Human Resource -Staff and Agency / Risk Mgt. -Emergency Projects **Facilities Services** Volunteers **Medical Care** Situation Unit* Resource Procurement

Office of Public Safety

Student Care

Student Housing Telecommunications

SECTION 2

^{*}Positions always activated.



$\label{eq:continuous} \frac{\text{Table 2} - \mathbf{A}}{\text{Emergency Operations Center MANAGEMENT FUNCTIONS}}$

Function or Group	Purpose/Responsibilities
Executive Policy Group	Provide executive leadership to the University during emergencies in which the academic and research programs are interrupted, or normal business cannot be conducted.
Executive Policy Group Liaison	As directed, gather essential information and/or status reports on emergency operations and relay it to the Executive Policy Group. Provide information and status reports to state and federal elected officials. Support the Public Information Officer's dissemination of information.
Emergency Operations Center Manager	Activate the Emergency Operations Center. Determine and direct response and recovery operations as appropriate. Delegate authority to act in the best interest of the University on behalf of the Executive Policy Group during immediate response operations. This position is always activated.
Emergency Operations Center Management Group	Advise on overall strategy for the Emergency Operations Center. Assist and support the Emergency Operation Manager with the overall priorities and action strategies for the emergency operation.
Emergency Operations Center Coordinator	Advise and assist the Emergency Operations Center Manager, Emergency Operations Center Management Group and General Staff. Facilitate overall functioning of the Emergency Operations Center. This position is always activated.
Emergency Operations Center Support Staff & Scribe	Provide staff support to the Emergency Operations Center. Assist with set- up of the Emergency Operations Center and coordination of internal operations. May provide staff support to all functions and positions in the Emergency Operations Center, regardless of department. This position(s) is always activated.



$\label{eq:continuous} \frac{\text{Table 2} - \text{A}}{\text{Emergency Operations Center MANAGEMENT FUNCTIONS}}$

Functions or Group	Purpose/Responsibilities
Public Information Officer	Manage official communication from the University, including internal messages to Staff, Students, Employees, etc. Monitor media and external reaction to incident. This position is always activated.
Liaison Officer	As directed, work to coordinate the University's emergency response with outside public agencies to include the City of Lawrence, Douglas County and the State of Kansas. The Liaison Officer position is activated on an asneeded basis.
Safety Officer	Ensure that buildings or facilities used to support the Emergency Operations Center are in a safe operating condition. The Safety Officer position is activated on an as-needed basis.



$\label{eq:continuous} \underline{\text{Table 2} - B}$ Emergency Operations Center OPERATIONS FUNCTIONS

Functions or Groups	Purpose/Responsibilities
Operations Section Chief	Provide overall direction, management and coordination for operational functions of the Emergency Operations Center. Establish operational priorities and strategies. Oversee coordination of the University's response to ensure effective field incident operations and the management of operational resources. Provide senior operational representation to the Emergency Operations Center Manager and serve as a back-up to the Emergency Operations Center Manager. This position is always activated.
Computing (Information Technology)	Maintain the University central data and computing infrastructure. Assess operational status of campus data and computing services. Support emergency data network and computing application services. Direct restoration of central computing, networking infrastructure and services. Arrange for emergency repairs and establish alternate means of computing services (such as Web and email). Support Emergency Operations Center including emergency operations priorities.
Critical Research Facilities	Evaluate and report impact of emergency on university research including damage and losses to the University Research and the University's Center for Research (KUCR). Manage, collect information and coordinate emergency response for campus operations in buildings housing animals and other critical research such as, mass spectrometers, NMR instruments and minus 80° freezers. Manage and provide animal care services including protecting, feeding, rescuing and relocating if necessary. Track the disposition of animals and other critical research. Provide updated reports to the Emergency Operations Center. Develop recovery plan to return research operations to pre-emergency levels. Develop and implement corporate financial recovery plan. Maintain financial records of facility recovery activities for later negotiation of Facilities and Administration rates with the Federal Government.
Environment, Health & Safety	Manage, collect information and coordinate the emergency response for Environment, Health and Safety. Assure appropriate procedures and practices are used to protect the health and safety of emergency responders, operators, students, faculty, and staff; and to protect facilities when the emergency involves hazardous materials or basic public health concerns related to contaminated water, sewage or air.
Facilities Services	Manage, collect information and coordinate emergency response for campus buildings, power and water utilities, roadways and grounds including emergency inspection, repair and restoration. If needed, provision for emergency power and support of field operations including the Emergency Operations Center.



$\underline{ \mbox{Table 2-B}}$ Emergency Operations Center OPERATIONS FUNCTIONS - Continued

Functions or Group	Purpose/Responsibilities
Medical Care	Manage and coordinate the public health and safety function of the emergency response.
Office of Public Safety	Manage the Office of Public Safety's functional operations at the Emergency Operations Center. Serve as the Operations Section Chief for incidents in which the Office of Public Safety field units are the Incident Commanders. Coordinate general field assignment with the Office of Public Safety Incident Command.
Student Care/Student Housing	Coordinate and provide housing and food service, information to families of students and counseling services to students. Coordinate University care and shelter operations for all populations who may be stranded on campus.
Telecommunications Group (Information Technology)	Provide technical support for campus telecommunication systems. Direct restoration of communication services on campus, arrange for emergency repairs, establish alternate means of telecommunication when necessary and provide telecommunications support for emergency operations including the Emergency Operations Center.



Table 2 – C

Emergency Operations Center PLANNING FUNCTIONS

Function	Purpose/Responsibilities
Planning Section Chief	Provide overall management and analysis of disaster/incident information and assessment of impact and damage to the University systems, properties, and facilities and capability to occupy buildings. Provide analysis and consultation regarding extended operations and the impacts of the emergency.
Building Inspectors (Design & Construction Management)	Coordinate the assignment of building and facility inspections during disaster events or other incidents, which may result in structural damage.
Damage Assessment (Design & Construction Management)	Analyze status and inspect reports to identify damaged properties; track damages and evaluate for ballpark estimates of damages, losses and reconstruction/repair costs.
Emergency Projects (Design & Construction Management)	Implement and manage maintenance, repair and construction projects for critical University services and facilities as authorized by the Emergency Operations Center Manager.
Situation Unit	Receive, analyze, post, track and assess information regarding the situation, damage and interruption to the University's properties and programs. Maintain a general Emergency Operations Center log documenting major actions and decisions of the Emergency Operations Center. Keep the Emergency Operations Center Manager updated.



$\label{eq:decomposition} \frac{\text{Table 2} - \text{D}}{\text{Emergency Operations Center LOGISTICS FUNCTIONS}}$

Function	Purpose/Responsibilities
Logistics Section Chief	Provide overall management of resource and logistical support for operations and planning functions accessing and procuring resources to support the emergency operations. Support the Emergency Operations Center activation and temporary emergency care for people and workers. Coordinate the management of volunteer resources to support emergency operations. Coordinate with the Finance & Administration Section Chief to ensure appropriate processes for procurement and contracting.
Emergency Food, Water and Sanitation	Obtain and allocate food and water supplies to support emergency staff. Coordinate with campus resources to obtain hot meals and supplemental food for emergency workers on campus.
Human Resources – Staff and Volunteers	Manage human resource emergency operations and recovery including temporary or emergency hires, employee services and other HR related activities. Set up registration process for ensuring volunteers are working under the supervision and direction of an appropriate University manager.
Resource Procurement (site inventory – materials, goods, equipment)	Set up logistics for procurement and delivery of resources, both campus resources and outside goods and services including arranging for field receipt and acknowledgement. Track and distribute required equipment and supplies requested by the Emergency Operations Center to support campus emergency and recovery operations. Coordinate with Finance in the record keeping, planning and budgeting for funding authorization.
Capital Planning and Space Management	Coordinate and analyze current space data in order to provide alternative buildings/rooms in disaster and/or emergency situations.
Transportation Services, Vehicles	Provide transportation to support emergency operations including transport of emergency personnel, equipment, supplies and injured persons. Manage the campus pool vehicles, parking operations, and garage and coordinate the provision of municipal transit services to campus. Maintain inventory of available transportation (vehicles) and support (fuel, supplies, and drivers).



$\underline{ \mbox{Table 2-E}}$ Emergency Operations Center FINANCE & ADMINISTRATION FUNCTIONS

Function	Purpose/Responsibilities
Finance & Administration Section Chief	Manage financial accounting and analyze for the emergency operation including keeping the Emergency Operations Center Manager and Executive Policy Group advised of the total cost-to-date of the emergency operation. Estimate losses and financial impacts of the emergency to University businesses, programs and facilities. Track and document costs and losses for Federal Emergency Management Agency application and insurance claims.
Emergency Accounting	Establish an accounting process for tracking expenses procurement of services, contracts and/or mutual aid from the Emergency Operations Center.
Insurance / Federal Emergency Management Agency / Risk Management	Prepare and maintain the Federal Emergency Management Agency documentation information package. Maintain the documentation files and support the disaster assistance application process. Attend the Federal Emergency Management Agency briefing program to start the official process, if requested.



Figure 5

Emergency Operations Center/ Incident Command System Relationship

Executive Policy Group

Executive Policy Group Liaison

Emergency Operations Center

EOC Manager EOC Management Group EOC Coordinator Public Information Officer Liaison Officer Safety Officer Operations Section Chief Planning Section Chief Logistics Section Chief Finance & Administration Section Chief EOC Support Staff/Scribe

Emergency Operations Center

Incident Command System/Field Operations

Incident Commander

Incident Command System

Command Staff
Public Information Officer
Liaison Officer
Safety Officer

General Staff
Operations Section Chief
Planning Section Chief
Logistics Section Chief
Finance/Admin. Section Chief



Executive Policy Group

Primary Responsibilities

- Coordinate policy matters.
- Notify and inform key University constituents and stakeholders including the Board of Regents, Governor's
 Office and elected officials.
- Issue directives regarding the overall status of the University campus, programs and operations.
- Provide direction for the resumption of research and educational programs.

Actions

- 1. When notified of an emergency that threatens the University or interrupts University operations and/or programs, convene to address the situation status, collect information and issue emergency communication.
- 2. If the event is severe and the University Emergency Operations Center has activated the campus-wide plan, issue an Executive Declaration of a Disaster at the University. Communicate this officially to the Governor's Office and other key constituents.
- 3. Communicate with the Emergency Operations Center Management Group.
- 4. Approve emergency policy statements, orders and notices to support and manage the University's Emergency Response and Recovery Operations.
- 5. Provide direction and vision to the University and the University Emergency Operations Center for the recovery of programs and post-event plans of restoration.

- 1. Issue executive policies to direct and support the recovery of services and programs.
- 2. Provide official contact to the Governor's Office and elected officials to petition state and federal disaster assistance programs for the University.
- 3. Review the post-incident debriefing report from the Emergency Operations Center and determine long-term policy.



Executive Policy Group Liaison

Primary Responsibilities

- Assist with gathering essential information and/or status reports on emergency operations, as requested by the Executive Policy Group.
- Initiate and maintain contact with the EOC Manager and EOC Management Group.
- Serve as the point of contact for the Executive Policy Group.

Actions

- 1. When notified of an emergency that threatens the University or interrupts University operations and/or programs, convene to address the situation status and collect emergency information.
- 2. As directed by the Executive Policy Group contact:
 - EOC Manager
 - EOC Management Group
- 2. Relay essential information and status reports to the Executive Policy Group.
- 3. As directed by the Executive Policy Group, support the Public Information Officer's dissemination of information.

- 1. Support transition to recovery by communicating and coordinating with EOC Manager & EOC Management Group.
- 2. Participate in the post-incident debriefing meeting, as directed by the Executive Policy Group.



Emergency Operations Center Manager (ESF-5)

Primary Responsibilities

- Activate the Emergency Operations Center.
- Coordinate the overall University Emergency Operations Center management.
- Represent the Emergency Operations Center and emergency operations to the City of Lawrence, Douglas County, State of Kansas Emergency Operation Center and other outside agencies.
- Establish overall objectives and strategies for the emergency and recovery operations.
- Handle Emergency Operations Center staff issues and policy regarding Emergency Operations Center operations.
- Obtain authorization for large expenditures and/or emergency programs from the Executive Policy Group.
- Deactivate the Emergency Operations Center.
- Manage the transition to recovery.

- 1. Report to the Emergency Operations Center when aware of or notified any emergency or pending emergency that may affect or impact life safety, university operations or campus properties.
- 2. Assign a staff assistant to maintain a current log of activities throughout the emergency and act as a runner for the Emergency Operations Center Management Group during the activation.
- 3. Obtain as much information as possible about the emergency to determine the status of:
 - Students and staff
 - Power/Utilities
 - Communications
 - Telecommunications
 - Buildings and facilities
 - Research and academic programs
 - Research and lab animals
 - Events and activities on campus
 - Other critical programs or activities
- 4. Determine level of emergency activation of the Emergency Operations Center (Level 1, 2, or 3).



Checklist 3 - Continued

Emergency Operations Center Manager (ESF-5)

Actions—Continued

- 5. If the emergency is determined a Level 3 and includes the city and/or county, contact the Douglas County Emergency Operations Center (785-843-0250) to coordinate resources.
- 6. Identify and activate positions/functions needed for the emergency operation. (See Appendix A & Section 2 Page 2)
 - Emergency Operations Center Coordinator
 - Public Information Officer
 - · Operations Section Chief
 - Student Affairs
 - Telecommunications
 - Computing
 - Environmental Health & Safety
 - Facilities Services
 - Office of Public Safety
 - Planning Section Chief
 - Situation Unit
 - · Logistics Section Chief
- 7. As the Emergency Operations Center Section Chiefs arrive:
 - Meet to establish the Emergency Operations Center Action Plan.
 - Work with each to establish a joint process for sharing information and coordinating emergency operations.
 - Establish a process and schedule for conducting Emergency Operations Center briefings and announcing major decisions and information.
 - Review and update the Emergency Operations Center Action Plan with a focus on the transition to recovery as the emergency subsides.
- 8. Address Emergency Operations Center staff issues and policies regarding Emergency Operations Center operations.
- 9. Notify the Executive Policy Group of the activation and provide status reports and updates.
- 10. Contact the City of Lawrence, Douglas County and State Emergency Operations Center with the University Emergency Operations Center activation information.
- 11. If mutual aid is requested, determine the following:
 - Type of assistance needed
 - Location
 - Tasks and duties to be performed
 - University personnel who will coordinate
 - Food, water, sanitation and lodging resources available for support

- 1. Plan for the transfer of emergency operations to normal procedures.
 - Inform the Executive Policy Group of the recovery phase.
 - Develop a transition and recovery plan.
- 2. Coordinate with Kansas Division of Emergency Management / Federal Emergency Management Agency to provide documentation to the Federal Emergency Management Agency /Insurance position for Federal Emergency Management Agency Disaster Public Assistance Program applications.
- 3. Conduct post-incident debriefing meeting and provide report to the Executive Policy Group.



Emergency Operations Center (EOC) Coordinator (ESF-5)

Primary Responsibilities

- Facilitate the overall functioning of the Emergency Operations Center (EOC).
- Assist and serve as an advisor to the Emergency Operations Center (EOC) Manager, Management
 Group and General Staff as needed, providing information and guidance related to the internal
 functions of the EOC and ensure compliance with operational area emergency plans and
 procedures.

Actions

- 1. Report to the Emergency Operations Center and assist the EOC Support Staff in preparing the facility for operations.
- 2. Assist the Emergency Operations Center Manager and General Staff in developing overall strategic objectives as well as section objectives for the (EOC) Action Plan.
- 3. Advise the Emergency Operations Center Manager on procedures to notify Douglas County Emergency Management and the Kansas Division of Emergency Management of crisis status.
- 4. Assist the Planning Section in the development, continuous updating, and execution of the EOC Action Plan.
- 5. Provide overall procedural guidance to General Staff as required.
- 6. Provide general advice and guidance to the Emergency Operations Center Manager as required.
- 7. Ensure that all communications with appropriate emergency response agencies is established and maintained.
- 8. Assist the Emergency Operations Center Manager in preparing for and conducting briefings with management staff, the media, and the general public.
- 9. Assist the Emergency Operations Center Manager and Liaison Officer, in establishing and maintaining coordination with outside agency representatives not assigned to specific sections within the Emergency Operations Center.
- 10. Assist the Liaison Officer with coordination of Emergency Operations Center visits, if needed.
- 11. Provide assistance with shift change activity.

- 1. Assist the Emergency Operations Center Manager in the plan for the transfer of emergency operations to normal procedures.
- 2. Assist the Emergency Operations Center Manager in the coordination with Kansas Division of Emergency Management / Federal Emergency Management Agency to provide documentation to the Federal Emergency Management Agency / Insurance position for Federal Emergency Management Agency Disaster Public Assistance Program applications.
- 3. Assist and participate in post-incident debriefing meetings as directed by the Emergency Operations Center Manager.



EOC Support Staff

Checklist 5

Emergency Operations Center Support Staff & Scribe

Primary Responsibilities

- Set up and administer the Emergency Operations Center facility.
- Support the Emergency Operations Center Management Group and staff in the operation of the Emergency Operations Center.

Actions

- 1. When notified of the activation of the Emergency Operations Center, refer to Appendix C and set up the facility for operation.
- 2. Assist staff with setting up their positions. Keep track of Emergency Operations Center activities and facilitate the exchange of information between groups and staff.
- 3. Provide ongoing support to the Emergency Operations Center Management Group, Emergency Operations Center Manager, Emergency Operations Center Coordinator and Emergency Operations Center Section Chiefs to facilitate Emergency Operations Center briefings and operations.
- 4. Maintain Emergency Operations Center roster and Emergency Operations Center master log of activities in Emergency Operations Center facility. (Appendix C.5 and C.6)

- Shut down the Emergency Operations Center and forward logs and reports to the Situation Unit position for documentation.
- 2. Participate in the post-incident debriefing meeting as directed by the Emergency Operations Center Manager.



Liaison Officer

Primary Responsibilities

- Initiate and maintain contact with the City of Lawrence, Douglas County, State of Kansas and other external organizations and Emergency Operations Centers.
- Assist with relaying essential information and/or receiving status reports as requested by the Emergency
 Operations Center Manager and Emergency Operations Center Management Group.

Actions

- 4. Report to the Emergency Operations Center.
- 5. As directed by the Emergency Operations Center Manager, Emergency Operations Center Coordinator and Emergency Operations Center Management Group, contact:
 - City of Lawrence
 - Douglas County Emergency Operation Center
 - State of Kansas Emergency Operation Center
 - Other organizations and agencies
- 6. Relay reports of buildings and systems status to the Operations Section Chief and others in the Emergency Operations Center who need to know the information.
- 7. As directed by the Emergency Operations Center Manager, Emergency Operations Center Coordinator and Emergency Operations Center Management Group, support the Public Information Officer's dissemination of information.

- 3. Support transition to recovery by communicating and coordinating with Unit Response Centers and key staff with outside agencies.
- 4. Participate in the post-incident debriefing meeting as directed by the Emergency Operations Center Manager.



Public Information Officer (ESF-15)

Primary Responsibilities

- Develop messages for all groups of the university emergency response system; Executive Policy Group; Emergency Operations Center Management Group, Emergency Operations Center Staff and Liaison Officer.
- Serve as the Emergency Operations Center point-of-contact for media and serve as the official university spokesperson.
- Collect, prepare and disseminate information to university constituencies (students, faculty, staff, affiliates, parents), the news media and the public.
- Organize news conferences and select appropriate staff as needed to respond to specific requests.
- Participate in joint news releases and news conferences with other agencies, as appropriate.
- Assist with dissemination of information in regard to resumption of normal operations.

Actions

- 1. Report to the Emergency Operations Center and arrange for establishment of media center, if needed. Activate staff needed for emergency communications and media relations. Assess viability of communication channels.
- 2. Gather information from the Emergency Operations Center Management Group and attend Emergency Operations Center briefings and Executive Policy Group meetings for additional information.
- 3. Obtain decision/approval to implement immediate emergency notification (emergency text message, EBSKU email message, home page alert and emergency media contacts) and approval of that message(s). Contact Information Technology to have emergency message recorded on 864-SNOW line and send voicemail message to J-Talk-enabled phones, if needed.
- 4. Obtain approval from Emergency Operations Center Manager for dissemination of additional breaking information via news releases and other standard methods, including news conferences and interviews. Notify media of location of media center, if available. Monitor media sources and correct misinformation when needed.
- 5. Coordinate with Liaison Officer so that assisting agencies receive the University's publicly released information and deliver a consistent message regarding the university.
- 6. Coordinate with Emergency Operations Center Manager regarding news media access to incident areas.

- 1. Support the Recovery Group with a communications plan to disseminate information regarding:
 - Resumption of academic programs and classes
 - Resumption of research programs
 - Work locations (if changed)
 - Status of university business departments
 - Letters and communications to key constituents and stakeholders in university programs
- 2. Participate in the post-incident debriefing meeting as directed by the Emergency Operations Center Manager.



Safety Officer

Primary Responsibilities

- Ensure that buildings or facilities used to support the Emergency Operations Center are in a safe operating condition.
- Monitor operational procedures and activities in the Emergency Operations Center to ensure they are being conducted in a safe manner considering the existing situation and conditions.
- Stop or modify all unsafe operations outside the scope of the Emergency Operations Center Action Plan, notifying the Emergency Operations Center Manager of actions taken.

Actions

- 1. Report to the Emergency Operations Center and establish communication with the Emergency Operations Center Manager.
- 2. Tour the entire Emergency Operations Center facility and evaluate conditions; advise the Emergency Operations Manager of any conditions and actions that might result in liability (unsafe layout or equipment set-up, etc.).
- 3. Study the Emergency Operations Center facility and document the locations of all fire extinguishers, emergency pull stations, and evacuation routes and exits.
- 4. Be familiar with particularly hazardous conditions in the facility; take action when necessary.
- 5. Prepare and present safety briefings for the Emergency Operations Center Manager, Emergency Operations Center Management Group and General Staff.
- 6. Ensure the Emergency Operations Center facility is free from any environmental threats, e.g., radiation exposure, air purity, water quality, etc.
- 7. Keep the Emergency Operations Center Manager advised of unsafe conditions; take action when necessary.
- 8. Coordinate with the Finance/Administration Section in preparing any personnel injury claims or records necessary for proper case evaluation and closure.

Deactivation and Recovery

 Participate in the post-incident debriefing meeting as directed by the Emergency Operations Center Manager.



Operations Section Chief

Primary Responsibilities

- Provide overall coordination of the University's emergency operations.
- Lead the Operations Section in the development and implementation of the Emergency Operations Center Action Plan, establishing priorities and strategies.
- Relay information to other Section Chiefs in the Emergency Operations Center and participates in the Emergency Operations Center Management Group's regular update sessions.
- Support mutual aid and resource allocation requests, as needed (i.e. not handled by standard mutual aid channels).

Actions

- 1. Report to the Emergency Operations Center. Based upon the incident, any of the following will likely fill the position of Operations Section Chief:
 - Director/Chief of Police of the Office of Public Safety criminal incidents, civil disturbances, etc.
 - Director of Environment, Health & Safety hazardous material release, etc.
 - Director of Student Health Services public health emergencies, etc.
 - Director of Facilities Services building system failures, roads, etc.

This is not an inclusive list. The position of Operations Section Chief will be assigned by the Emergency Operations Center Manager based on the nature of the incident.

- 2. Assign a staff assistant to maintain a current log of activities throughout the emergency and act as a runner for the Operations Section Chief during the activation.
- 3. Activate necessary Operations Functions as defined in Table 2-B, Section 2 Pages 5 and 6.
- 4. Lead the Operations Section in establishing University priorities, current actions and next steps. Produce the Emergency Operations Center (EOC) Action Plan (also known as Action Plan) and forward to the EOC Manager for approval.
- 5. With the Emergency Operations Center Management Group, evaluate the Action Plan to ensure the overall plan is consistent with the University's priorities. Pre-identified priorities are (these may not be in prioritized order, depending on the situation and conditions of the emergency):
 - Life safety protection of lives and care of the injured
 - Restoration of critical utilities
 - Containment of hazards protection of University Staff and the public
 - Care and support to affected people including students, employees, visitors and responders
 - Critical Research Facilities
 - Protection of property and environment from further damage
 - Communication to University staff, students, responders and affected people
 - Restoration of networks and information systems
 - Protection of critical research project operations and records
 - Prevention of loss and damage to high value assets
 - Clean-up and occupancy of buildings
 - Restoration and resumption of University business and program



Checklist 9 - Continued

Operations Section Chief

Actions—Continued

- 6. Ensure the Action Plan is understood by each Operations Section member in the Emergency Operations Center and communicated to the Unit Response Centers. Each Unit Response Center will need to report back to the Operations Section Chief with their implementation plan and needs and keep the Emergency Operations Center updated on operations.
- 7. Coordinate and communicate the Action Plan to the EOC Manager and provide updates.
- 8. Lead the Operations Section to utilize University resources in order to control the emergency and restore essential services.
- 9. If University resources are not sufficient, determine the need for mutual aid requests. For all types of mutual aid requests, forward to the Emergency Operations Center Manager for authorization and follow through with the Logistics Section Chief.
- 10. Continue to lead the Operations Section to analyze the situation and identify anticipated needs, anticipated recovery operations, areas of support, and other contingencies to control and contain the emergency.

- 1. Plan for the transition of operations to University department management.
- 2. Provide necessary documentation to appropriate parties for financial reimbursement.
- Participate in the Emergency Operations Center's post-incident debriefing meeting to identify areas of improvement for the Emergency Operations Center's operations and coordination of field emergency operations.



Office of Public Safety (ESF-13)

Primary Responsibilities

- Coordinate between the Office of Public Safety Incident Command Post and the Emergency Operations Center.
- Communicate with the Office of Public Safety Incident Commanders, as needed.
- Provide law enforcement analysis and intelligence to the Operations Section Action Plan.
- Communicate Emergency Operations Center priorities and operational information to the Office of Public Safety Incident Command Post.
- Provide back-up to the Operations Section Chief.

Actions

- 1. Report to the Emergency Operations Center. Establish communication with the Office of Public Safety Incident Command Post. Provide a report on the Office of Public Safety operations indicating where resources are deployed and how many units are available.
- 2. Based on the Operations Section Action Plan, coordinate with the Office of Public Safety Incident Command Post on how resources will be assigned and who will be in charge of incidents on campus. Determine if the Emergency Operations Center and Operations Section Chief should be in direct communication with Incident Commanders. If so, establish radio contact with the Office of Public Safety Incident Commander(s).
- 3. As the Office of Public Safety representative on the Operations Section, provide action plan(s) to include:
 - Search and rescue of trapped victims
 - Large structural fires (May be necessary to request a Fire Department Liaison)
 - Law enforcement and crime investigation
 - Security and individual protection
 - Evacuation or relocation
 - Traffic control, access and egress
 - Support to other operations

Coordinate the details of these plans and tasks with the Office of Public Safety Incident Command Post and incorporate into the Emergency Operations Center Action Plan. Provide ongoing communication and coordination between the Office of Public Safety Incident Command Post and the Emergency Operations Center.

- 4. During large-scale events involving a large population on campus, review traffic issues and immediate concerns that can impede emergency operations. Anticipate the need for an overall traffic control plan.
- 5. If the emergency involves fatalities, ensure that the Office of Public Safety is handling all arrangements onsite and with the County Medical Examiner's office.
- 6. Provide back-up to the Operations Section Chief, as requested.

Deactivation and Recovery

1. Participate in the Emergency Operations Center's post-incident debriefing meeting to identify areas of improvements for the Emergency Operations Center's operations and coordination of field emergency operations.



Facilities Services (ESF-3)

Primary Responsibilities

- Coordinate between Facilities Services and the Emergency Operations Center.
- Provide facility services analysis and intelligence to the Emergency Operations Center Action Plan for buildings, utilities, roadways and grounds.
- Communicate Emergency Operations Center priorities and operational information to Facilities Services.
- Coordinate with Critical Research Facilities for emergency operations in buildings containing critical research.
- Work with Design & Construction Management to survey damage and inspect structures to determine whether it is safe to proceed with restoration and recovery.
- Communicate messages from the Building Coordinators.

Actions

- 1. When aware of or notified that the University is responding to a large emergency or crisis, contact the Office of Public Safety and/or the Emergency Operations Center to confirm the activation of the Operations Section.
- 2. Report to the Emergency Operations Center. Establish communication with Facilities Services. Provide a report on operations; known status of building services and utilities, condition of roadways and grounds, and other damage and operational information. If the incident or damage is limited to only one building or involves utilities (i.e. power outage), Facilities Services will lead the Operations Group.
- 3. As the Facilities Services representative on the Operations Group, provide action plan(s) to include:
 - Status and restoration of utilities on campus
 - General status of buildings and building control systems including heating, ventilation and airconditioning.
 - General status of roadways and access
 - Plan for restoring utilities and services
- 4. Work with the Environment, Health & Safety representative in the Emergency Operations Center to analyze and determine the overall hazards and priorities in the buildings. Support the development of the Operations Section Action Plan with coordinated strategies to contain hazards and restore services.
- 5. If the primary area of damage is a building that houses critical research, work closely with the Critical Research Facilities representative to prioritize operations and contain hazardous conditions. Coordinate and communicate with Facilities Services to ensure the field teams are working together on responding to the building.
- 6. In support of Emergency Operations Center actions and communications, provide messages and information to Facilities Services to be disseminated to the Building Coordinators. Building Coordinators may also provide status reports and additional information to Facilities Services that is needed in the Emergency Operations Center.
- 7. Coordinate the details of these plans and tasks with Facilities Services and incorporate into the Operations Section Action Plan. Provide ongoing communication and coordination between Facilities Services and the Emergency Operations Center.

Deactivation and Recovery

1. Participate in the Emergency Operations Center's post-incident debriefing meeting to identify areas of improvement for the Emergency Operations Center's operations and coordination of field emergency operations.



Environment, Health & Safety (ESF-10)

Primary Responsibilities

- Coordinate between the Environment, Health & Safety Unit Response Center and the Emergency Operations Center.
- Provide Environment, Health & Safety analysis and intelligence to the Operations Section Action Plan for hazards, safety concerns, and chemical, biological and radiological issues, including public warning and safety information.
- Communicate Emergency Operations Center priorities and operational information to the Environment, Health
 & Safety Unit Response Center.
- Coordinate with Critical Research Facilities on emergency operations.
- Coordinate contracted services for emergency operations and clean-up of spills and contamination.

- 1. When aware of or notified that the University is responding to a large emergency or crisis, contact the Office of Public Safety and/or the Emergency Operations Center to confirm the activation of the Operations Section.
- 2. Report to the Emergency Operations Center. Establish communication with the Environment, Health & Safety Unit Response Center. Provide a report of Environment, Health & Safety operations including safety issues, spills, contamination, public health risks, toxic environments and hazardous materials releases. If the incident is primarily an environmental health or safety incident, the Director of Environment, Health & Safety will lead the Operations Section.
- 3. As the Environment, Health & Safety representative on the Operations Section, provide action plan(s) to include:
 - Status and assessment of hazards and unsafe conditions on campus
 - Status and assessment of public health risk
 - Containment and clean-up plans for spills, releases and toxic environments
 - Development of associated safety, warning and advisement messages
 - Coordination with contract services, as needed
- 4. If the primary area of damage is a building that houses animals, work closely with the Critical Research Facilities representative to prioritize emergency operations and contain hazardous conditions. Coordinate and communicate with the Operations Section members to ensure the field teams are working together on responding to the building.
- 5. In support of Emergency Operations Center actions and communications, provide messages and information on all departments regarding safety conditions and requirements to protect personal safety, health and limit exposure.
- 6. Coordinate the details of these plans and tasks with the Environment, Health & Safety Unit Response Center and incorporate into the Emergency Operations Center Action Plan. Provide ongoing communication and coordination between the Environment, Health & Safety Unit Response Center and the Emergency Operations Center.



Checklist 12 - Continued

Environment, Health & Safety (ESF-10)

7. Staff the Emergency Operations Center and/or Operations Section as long as Environment, Health & Safety is involved in the emergency.

Deactivation and Recovery

1. Participate in the Emergency Operations Center's post-incident debriefing meeting to identify areas of improvement for the Emergency Operations Center's operations and coordination of field emergency operations.



Student Housing (ESF-6)

Primary Responsibilities

- Coordinate with the Emergency Operations Center for student services, medical care, immediate crisis counseling, delivery of messages to students and communication with families.
- Provide housing for residents of the Student Housing facilities.
- Collaborate with the Logistics Section to provide food service.
- Collaborate with the Operations Section to provide utility service (water, electricity, heating/cooling).
- Collaborate with the Operations Section to provide phone, cable and internet service.
- Provide live-in staffing and oversight for student housing buildings.
- Provide options for temporary or emergency housing for non-contracted students as space is available.

Actions

- 1. When aware of or notified that the University is responding to a large emergency or crisis, contact the Office of Public Safety and/or the Emergency Operations Center to confirm the activation of the Operations Section.
- 2. Report to and establish communication with the Emergency Operations Center. Report status of occupants, presence of emergency responders, condition of buildings, services, utilities and pathways/roadways/access to facilities.
- Assign and establish communication with on-site/scene point person(s) for student welfare and facilities management. Determine immediate needs for occupants, presence of emergency responders, condition of buildings, services, utilities and pathways/roadways/access facilities.
- 4. Instruct staff on scene to conduct "head counts" to the best of their ability.
- 5. As needed, arrange to move/direct residents into pre-identified safe shelter area(s).
- 6. Coordinate with the Emergency Operations Center to arrange on-site medical care, crisis counseling and additional staff assistance, as needed.
- 7. Disseminate emergency response communication to residents and staff from the Emergency Operations Center and Student Housing specific information to residents, staff, and families.
- 8. Determine need and communicate to the Emergency Operations Center:
 - a. Options for temporary emergency housing for residents, students, staff and community.
 - b. Available Student Housing staffing, if additional staff support is required.
 - c. Supplies needed.
- 9. Collaborate with the Logistics Section and/or University Dining Services to develop meal service to campus residents and communicate instruction(s) to residents.

- 1. Transition residents in temporary housing into permanent housing and non-residents out of Student Housing facilities.
- 2. Instruct staff to track hours worked in response to the emergency.
- 3. Compile damage assessments, repair estimates and budget repairs.
- Participate in the Emergency Operations Center's post-incident debriefing meeting to identify areas of improvement for the Emergency Operations Center's operations and coordination of field emergency operations.



Critical Research Facilities

Primary Responsibilities

 Represent and coordinate Critical Research Facilities Services with the Emergency Operations Center and the Critical Research Facilities Unit Response Center. This will include core support laboratories managed by Research and Graduate Studies and also the Animal Care Unit.

Actions

- 1. When aware of or notified that the University is responding to a large emergency or crisis, contact the Office of Public Safety and/or the Emergency Operations Center to confirm the activation of the Operations Section.
- 2. Report to the Emergency Operations Center, establish communication with the Critical Research Facilities Unit Response Center and provide a report of the status of each of the laboratories.
- 3. As the Critical Research Facilities representative on the Operations Section, provide action plan(s) to include:
 - Status of utilities, departments and operations
 - Priorities for emergency operations
 - Coordinate activities with the Directors of the respective Critical Research Facilities
- 4. Coordinate and communicate with the Critical Research Facilities Unit Response Center to ensure the field teams are working together on responding to the relevant buildings.
- 5. Provide status reports and requests for affected Critical Research Facilities.
- 6. Coordinate the details of plans and tasks with the Critical Research Facilities Unit Response Center and incorporate into the Emergency Operations Center Action Plan. Provide ongoing communication and coordination between Critical Research Facilities Unit Response Center and the Emergency Operations Center.

Deactivation and Recovery

1. Participate in the Emergency Operations Center's post-incident debriefing meeting to identify areas of improvement for the Emergency Operations Center's operations and coordination of field emergency operations.



Medical Care (ESF-8)

Primary Responsibilities

- Coordinate with the Emergency Operations Center to determine the on-campus medical services needed in response to the emergency (triage, transportation and treatment).
- Coordinate on-campus resources and collaborate with city, county and state agencies to deploy the necessary medical resources to campus (human, equipment, transportation, etc). Provide regular updates to the Emergency Operations Center.
- Track reports of injuries and fatalities and report to the Emergency Operations Center.

Actions

- 1. When aware of or notified that the University is responding to a large emergency or crisis, contact the Office of Public Safety and/or the Emergency Operations Center to confirm the activation of the Operations Section.
- 2. Report to the Emergency Operations Center.
- 3. As the Medical Care representative on the Operations Section, coordinate and evaluate the overall medical emergency response operations and provide action plan(s) to include, but not be limited to:
 - Triage/First Responders
 - Transportation
 - Ambulatory Treatment
- 4. Track the numbers and disposition of injured persons and fatalities on campus.
- 5. Staff the Emergency Operations Center Operations Section as long as emergency medical operations are needed in the emergency response.

Deactivation and Recovery

1. Participate in the Emergency Operations Center's post-incident debriefing meeting to identify areas of improvement for the Emergency Operations Center's operations and coordination of field emergency operations.



Telecommunications (Information Technology) (ESF-2)

Primary Responsibilities

- Coordinate between the Telecommunications Unit Response Center and the Emergency Operations Center for campus telephone and telecommunications systems.
- Plan for and establish alternate and emergency telecommunications technical support of the emergency operations, including the Emergency Operations Center.
- Plan for the emergency installation of campus telecommunications data networking for critical operations and programs.
- Provide technical support to the Public Information Officer.

Actions

- 1. When aware of or notified that the University is responding to a large emergency or crisis, contact the Office of Public Safety and/or the Emergency Operations Center to confirm the activation of the Operations Section.
- 2. Report to the Emergency Operations Center, establish communication with the Telecommunications Unit Response Center and provide a report of the status of campus telecommunications and networks.
- 3. Evaluate the overall emergency operation for damage and impacts to campus telecommunications. Identify telecommunication needs between the Emergency Operations Center and Field Response Units on campus.
- 4. Working with the Operations Section Chief, plan for telecommunications support to all operations on campus. The Emergency Operations Center Action Plan will determine priority for service.
- 5. Provide technical support to the Public Information Officer with the recording of emergency messages on the campus information line.
- 6. Provide support with emergency installation of critical data networking infrastructure to support emergency operations, high priority business and service resumption as identified by the Operations Section Chief and the Emergency Operations Center Management Group. If emergency contract services are needed, coordinate with the Logistics Section Chief to arrange emergency contracts and agreements for service.
- 7. Coordinate the details of these plans and tasks with the Telecommunications Unit Response Center and incorporate into the Emergency Operations Center Action Plan. Provide ongoing telecommunication and coordination between the Telecommunications Unit Response Center and the Emergency Operations Center.

- 1. Implement return to normal operations per protocol.
- Participate in the Emergency Operations Center's post-incident debriefing meeting to identify areas of improvement for the Emergency Operations Center's operations and coordination of field emergency operations.



Computing (Information Technology) (ESF-2)

Primary Responsibilities

- Coordinate between the Computing Unit Response Center and the Emergency Operations Center for the central data and computing network services.
- Plan for and establish alternate/emergency computing and data support of the Emergency Operations Center and critical University business operations.
- Provide status on network and computing services for the campus.

Actions

- 1. When aware of or notified that the University is responding to a large emergency or crisis, contact the Office of Public Safety and/or the Emergency Operations Center to confirm the activation of the Operations Section.
- 2. Report to the Emergency Operations Center, establish communication with the Computing Unit Response Center and provide a report of the status of campus network and computing operations.
- 3. Working with the Operations Section, plan for repair and restoration of services. If hot site services will be used, notify the Emergency Operations Center and provide information on how and when the computing operations will be restored. If services will not be available for an extended time, work with the Public Information Officer to inform the University populations.
- 4. Initiate off-site systems and data protocols as indicated by the emergency.
- 5. Provide support to Emergency Operations Center and critical University business operations with emergency services for critical systems. If emergency contract services are needed, coordinate with the Logistics Section to arrange emergency contracts and agreements for service.
- 6. Coordinate the details of these plans and tasks with the Computing Unit Response Center and incorporate into the Emergency Operations Center Action Plan. Provide ongoing communication and coordination between the Information Technology Unit Response Center and the Emergency Operations Center.

- 1. Initiate normal operations/systems recovery per protocol.
- Participate in the Emergency Operations Center's post-incident debriefing meeting to identify areas of improvement for the Emergency Operations Center's operations and coordination of field emergency operations.



Student Care (ESF-6)

Primary Responsibilities

- Manage University large group care operations.
- Provide temporary shelter (overnight or for several days).
- Provide support for large group off-campus evacuation.
- Provide immediate crisis counseling.
- Set up a message center for those in the shelter.
- Coordinate between the Student Affairs and the Emergency Operations Center for student care and welfare services.
- Plan for emergency housing and food services for students.
- Plan for the messages and information to families of students in coordination with the Public Information
 Officer.

- 1. When aware of or notified that the University is responding to a large emergency or crisis, contact the Office of Public Safety and/or the Emergency Operations Center to confirm the activation of the Operations Section.
- 2. Report to the Emergency Operations Center. Establish communication with the Student Affairs. Check with the Operations Section Chief to determine if care and shelter area(s) need to be established for:
 - Students
 - Building evacuees
 - Stranded employees and staff
 - Field personnel
 - Evacuees from the community (mutual assistance)
- 3. Determine immediate needs for the groups of people on site. Coordinate with Medical Triage/First Aid for immediate medical and other urgent care for evacuees.
- 4. Identify potential sites to set up shelter areas. Ensure that buildings have been inspected and are safe for occupancy.
- 5. If directed by the Operations Section Chief, set up one or more care and shelter areas on campus. Initial shelters may be for students and employees who are evacuated from buildings, children from child care centers who have been evacuated, and others who may have become separated from their companions.
 - Note: These shelters may be temporary and include: First Aid and Triage Screening Area, Medical Transportation Staging Area, Message Center.
- 6. Determine the number of staff that will be needed to manage each shelter site. Request volunteers through the Logistics Section.
- 7. Make a list of items that will be needed for each shelter to become fully operational. Forward the list to the Operations Section Chief and coordinate with the Logistics Section Chief to provide estimates of supplies currently available on campus and supplies that will need to be purchased. Provide the estimates, including costs, to the Operations Section Chief for final approval before establishing longer-term shelters.



Checklist 18 - Continued

Student Care (ESF-6)

Actions - Continued

- 8. If the University campus has been asked to provide a public shelter under the management of the American Red Cross, the University will need to provide a facility with support services of power and water utilities and sanitation. The public shelter may request extra patrol and security from the University, as well. Coordinate the set up of the Red Cross shelter with the Operations Section. Determine if there are additional needs to provide support. Determine a shut down time for the public shelter, which may be based on the resumption of University operations. Coordinate the shut-down of the public shelter with the Operations Section Chief and the Emergency Operations Center Management Groups who may need to coordinate with the City of Lawrence and Douglas County.
- 9. Determine immediate needs for students based on the nature and duration of the emergency.
- 10. Coordinate the plan for providing emergency housing services to students with the Operations Section members. For service requests and needs not available from the Student Affairs Unit Response Center, coordinate emergency procurement with the Logistics Section Chief.
- 11. Provide information to the Public Information Officer regarding how families can find out the status of their students.
- 12. If additional counseling services are needed, coordinate requests with the Logistics Section Chief. Services may be co-located with care and shelter operations, as available.
- 13. Continue to represent Student Affairs in the Emergency Operations Center as long as coordination is needed during the emergency.
- 14. Coordinate with the Operations Section Chief to define a policy for shelter operations, based on the nature of the situation and with the concurrence of the Emergency Operations Center Management Group, establish the following:
 - Sign-in log for persons at the shelter; including date and time
 - Length of time people will be sheltered
 - Shelter management University or the Red Cross
 - Services to be provided are food, counseling, transportation, etc.
 - Release policy (i.e., individual initiative no controls, release sign-out Log, etc.)
 - Policy regarding non-campus persons in shelters
 - Policy regarding mutual assistance (whether it will be provided)
 - Information to be released to the news media
 - Maximum budget

Deactivation and Recovery

1. Participate in the Operations Section in post-incident debriefing meetings to identify areas of improvement for Emergency Operations Center operations and coordination of field emergency operations.



Planning Section Chief

Primary Responsibilities

- Manage the collection, documentation, evaluation, analysis and maintenance of information relating to the emergency.
- Manage Situation Unit.
- Plan for ongoing support of incident operations.
- Plan for ongoing continuity of University operations.
- Plan for the reoccupation of University buildings and facilities.
- Support Public Information Officer with information.

Actions

- When aware of or notified that the University is responding to a large emergency or crisis, contact the Office of Public Safety and/or the Emergency Operations Center to confirm the activation of the Planning Section
- 2. Maintain a current log of activities throughout the emergency.
- 3. Provide analysis and recommendations to the Emergency Operations Center Management Group and the Operations Section Chief for on-going operations. Determine; primary needs, operational objectives for emergency operations, status of resources and capability for sustained operations and recovery, and primary issues involved in restoring normal operations. Plan and estimate the transition to normal operations and programs. Include forecasts of weather and the impact of regional issues including utilities, transportation, safety, restricted access, scarce resources and the ability of the University to re-occupy essential buildings and restore essential services. Provide updates to this analysis as conditions change and the emergency subsides.
- 4. Ensure the Situation Unit position is filled.
- 5. Provide a general report on the status of buildings and facilities.
- 6. Coordinate with the Operations Section Chief for the needs of the Action Plan.
- Monitor University operations.

- 1. Plan for the transition of affected areas back to University department management.
- 2. Provide documentation to the Finance & Administration Section Chief for Insurance/Federal Emergency Management Agency/Risk Management Disaster Assistance Program applications.
- 3. Be prepared to continue to provide support and updates to the recovery plan throughout the recovery phase.
- 4. Participate in the Emergency Operations Center's post-incident debriefing meeting to identify areas of improvement for the Emergency Operations Center's operations and coordination of field emergency operations.



Planning Section Chief – Design and Construction Management (ESF-14)

Primary Responsibilities

- Manage the collection of information, documentation, evaluation, analysis and recovery projects relating to an emergency response involving campus facilities and properties.
- Manage the following:
 - Situation Unit
 - Building Inspections
 - Damage Assessment
 - Repair and Reconstruction
- Assist in planning for ongoing operations.
- Coordinate Damage Assessment and Building Inspection Team operations with Operations Section Chief and others in the Emergency Operations Center.
- Develop a recovery plan for emergency repair jobs and emergency construction projects.
- Ensure the survey of structures, and posting and restricting entrances, are completed.
- Plan for the reoccupation of University buildings and facilities.
- Support the Finance & Administration Section Chief with damage assessment information.
- Support Public Information Officer with accurate information.

- When aware of or notified that the University is responding to a large emergency or crisis, contact the Office of Public Safety and/or the Emergency Operations Center to confirm the activation of the Planning Section
- 2. If activated, report to the Emergency Operations Center and sign-in with the Emergency Operations Center Support Staff. Immediately get a report on emergency conditions and situations. Maintain a current log of activities throughout the emergency.
- 3. Activate Situation Unit, ensuring the displays are set-up, maintained and regular status reports are made to the Emergency Operations Center Management Group and key Emergency Operations Center Staff. Status reports should contain information on the type of situation, major incidents at the University, general deployment of resources, action plan for on-going operations, resources needed, summary of known damage and recommendations.
- 4. If University buildings and properties are damaged or safe occupancy must be verified, coordinate with the Operations Section Chief to activate and manage Building Inspection and Damage Assessment Teams to; inspect buildings, placard inspections and occupancy status, assess damage and general repair estimates, and prioritize re-occupancy of buildings. Perform a rapid damage assessment to determine where safe rescue and recovery efforts can proceed and communicate assessment to the Operations Section and the Facilities Operation Unit Response Center. Post unsafe areas. Provide a general report on the status of buildings and facilities including number or percent of buildings damaged and time to needed to for repairs. In buildings housing critical research, work closely with Critical Research Facilities to coordinate inspections and placard posting with on-going operations of the building.
- 5. Coordinate with the Operations Section Chief for building inspectors and contract engineering services to support emergency rescues and operations in damaged buildings or buildings in which the structural safety is questioned. Design and Construction Management will manage the actual deployment of Architects/Engineers for inspections and damage assessment and contractors performing repairs or reconstruction. Ensure that the emergency priorities of the Emergency Operations Center and Operations Section Chief have been communicated to the Facilities Operation Unit Response Center.



Checklist 20 - Continued

Planning Section Chief - Design and Construction Management (ESF-14)

Actions—Continued

- 6. Identify the safe buildings (green tagged buildings) for occupancy at the University. This may be a higher priority than inspecting the damaged buildings, depending on the need for shelter and temporary care for people.
- 7. Provide analysis and recommendations to the Emergency Operations Center Management Group and the Operations Section Chief for on-going operations. Determine the primary needs, operational objectives for emergency operations, status of resources and capability for sustained operations and recovery, and the primary issues involved in restoring normal operations. Plan and estimate the transition to normal operations and programs. Include forecasts of weather and the impact of regional issues including utilities, transportation, safety, restricted access, scarce resources and the ability of the University to re-occupy essential buildings and restore essential services. Provide updates to this analysis as conditions change and the emergency subsides.
- 8. Identify and recommend immediate repair and construction projects, prioritizing for (1) critical support for research and life safety (2) public, student and employee safety, (3) containment of hazards and unsafe areas, and (4) priority use of buildings. Prepare an emergency repair and restoration plan to address immediate repair projects, anticipated capital improvement and repair projects and other alternatives for University facilities, roads and other properties that have been damaged. Prioritize based upon life safety, public health and safety, critical services, and other priorities established by the overall Emergency Operations Center Action Plan. As authorized by the Emergency Operations Center Management Group initiate repair projects and track repair costs. Coordinate with the FEMA/Insurance position to ensure appropriate documentation and management processes to support eligibility for Federal reimbursement for qualifying projects.
- 9. Ensure that Situation Unit information is verified for accuracy and consistency before it is recorded or reported. Do not allow the release of any information without the consent of the Emergency Operations Center Management Group and/or the Public Information Officer. Provide updated information to both groups as soon as available.
- 10. Ensure that Situation Unit collects and keeps track of documentation and reports in the Emergency Operations Center for archive. If able, collect emails, faxed documents and other electronic reports and save on electronic media. File status updates and action plans sequentially, to assist with the after-action debriefing.
- 11. Monitor the list of University buildings and facilities that will be open for operations and use. Assist the Emergency Operations Center Management Group with planning for the resumption of critical University business operations, research operations and academic programs.

- 1. Plan for the transition of emergency projects and programs to transfer to University department management.
- 2. Provide documentation to the FEMA/Insurance position for FEMA Disaster Assistance Program applications.
- 3. Be prepared to continue to provide support and updates to the recovery plan throughout the recovery phase.
- Participate in the Emergency Operations Center's post-incident debriefing meeting to identify areas of improvement for the Emergency Operations Center's operations and coordination of field emergency operations.



Situation Unit

Primary Responsibilities

- Collect, verify and process any information and intelligence on the emergency.
- Maintain the information on the current status of affected University buildings, facilities, systems operations, and employees.
- Evaluate and disseminate information throughout the Emergency Operations Center.
- Post and maintain status boards and other Emergency Operations Center displays.
- Identify inconsistencies and verify information for accuracy.
- Maintain the Emergency Operations Center Master Log and collect reports, documentation and other communication for the archive of the activation.
- Support the Public Information Officer with information, verification, event posting and rumor control
 including monitoring radio and television broadcasts for information that may affect or impact University
 operations.
- Assist Student Affairs with injury and student status reports.

- When aware of or notified that the University is responding to a large emergency or crisis, contact the Office of Public Safety and/or the Emergency Operations Center to confirm the activation of the Planning Section.
- 2. Sign in with the Emergency Operations Center Support Staff. Immediately get a report on emergency conditions and situations and activate the Emergency Operations Center Master Log and status boards.
- 3. Post information. Status reports should contain:
 - Type of situation(s)
 - Major events and ongoing incidents
 - Deployment of University staff and equipment
 - Status of students, employees and visitors
 - Status of University buildings, properties and operations
 - Outstanding problems
 - Weather
 - Resources needed
 - Summary of known damage
 - Estimate of financial impact (as available)
- 4. On the Emergency Operations Center Master Log, record significant information and decisions in the Emergency Operations Center. The log may be maintained electronically and/or manually. If electronic, print out at regular intervals for the Planning Section Chief and the Emergency Operations Center Management Group. Number and date/time stamp all pages sequentially, to serve as a record of the Emergency Operations Center activation.
- 5. Summarize reports/information and display summaries from the Operations Section Chief and Sections in the Emergency Operations Center.



Checklist 21 - Continued

Situation Unit

Actions—Continued

- 6. Evaluate information and disseminate it to Emergency Operations Center staff; assist with briefings.
- 7. Establish a collection point and have reports forwarded for documentation.
- 8. Analyze and verify information. Work with the Public Information Officer to correct misinformation and inaccuracies.
- 9. Take pictures of status boards at regular intervals as a record-keeping measure.

Deactivation and Recovery

1. Keep original Emergency Operations Center logs, photos of status boards, and status summary reports in a binder or file for documentation.



Logistics Section Chief

Primary Responsibilities

- Coordinate and manage the procurement, delivery, distribution, and tracking of University emergency resources and support for the emergency operation, including:
 - University supplies, equipment, materials and services
 - Contracted services
 - Transportation services
 - Volunteers and Human Resources Management
 - Emergency support for staff and University shelter sites
- Coordinate with the Operations Section Chief in the planning for, anticipation of and pre-staging of, critical services and resources during emergency operations.
- Support the Finance & Administration Section's emergency accounting and documentation process.

- 1. When aware of or notified that the University is responding to a large emergency or crisis, contact the Office of Public Safety and/or the Emergency Operations Center to confirm the activation of the Logistics Section.
- If activated, report to the Emergency Operations Center and sign-in with the Emergency Operations Center Support Staff. Immediately get a report on emergency conditions and situations. Maintain a current log of activities throughout the emergency.
- 3. Work with the Logistics Section members to assess the damage, impacts and operation to identify the potential need for resources both immediate and in the recovery period. Request a general inventory of available resources at the University. This includes fuel, food, personnel, equipment, vehicles, maintenance and services supplies, and any other services. Identify key resources that may need to be procured and plan for all logistics required with procuring and delivering supplies and services. Work with support the Unit Response Centers to access resources and support services for the emergency and recovery operations.
- 4. Activate the emergency purchasing process to procure resources. Work with the Finance & Administration Section to ensure appropriate accounting processes. Confer as needed with the other Emergency Operations Center groups to establish vendor selection criteria and processes. Existing listings of prequalified vendors may fulfill this requirement.
- Contact the Operations Section Chief and Student Affairs to determine what services will be needed on campus to care for people. Estimate the support requirements and assess the capability of supplies on hand to meet the need.
- 6. Coordinate with the Operations Section Chief and determine if a shelter is to be managed by the Red Cross and if so, determine what services will, if any, be provided by the University. If the shelter service is open to the public and is completely managed by the Red Cross, it may be necessary to work closely with the Douglas County Emergency Coordination Center to coordinate support operations.



Checklist 22 - Continued

Logistics Section Chief

Actions—Continued

- 7. If staff resources will be needed to augment the emergency operations, establish a volunteer recruitment and assignment process. Have the Human Resources function coordinate with the following Unit Response Centers:
 - Human Resources
 - Critical Research Facilities
 - Student Affairs

Establish a central location for the coordination and deployment of volunteers.

- 8. For any operations involved in the evacuation and movement of large groups of people, work closely with the Operations Section Chief to support all aspects of evacuating people, including:
 - Emergency transportation
 - Delivery point
 - Temporary shelter and care needs
 - Food, water and sanitation support
 - · Reuniting and notification for families
 - · Crisis counseling
 - Security and safety
- 9. If mutual aid resources are requested and the University will be providing mutual aid to another agency, ensure the following is documented by the Operations Section Chief or by the Logistics Section Chief:
 - Type of mutual aid requested, including specifications for drivers, operators, fuel, power and any requirements for operation.
 - Location requested.
 - Name of requesting agency.
 - Name and contact information for person-in-charge at the site receiving mutual aid.
 - Time and duration for the provision of mutual aid.
 - Personnel support available or to be provided.
 - Keep track of University resources sent to support other agencies.
- 10. Organize and track the utilization of University major supplies, equipment and transportation. Work with the Operations Section Chief to allocate scarce resources to the highest and best priority use. If the Federal Emergency Management Agency/Insurance function has been activated, coordinate the documentation of the hours and costs associated with the utilization of major resources for the University's emergency operations. Communicate this documentation requirement to the Unit Response Centers.



Checklist 22 - Continued

Logistics Section Chief

Actions—Continued

- 11. Support the emergency functions that are providing shelter and rest areas for staff and other emergency workers, including the Emergency Operations Center staff. If the activation will be prolonged, plan for extended support services. Also, provide support and logistics to assist University staff that may be stranded at the University. Assist the Operations Section Chief with services and management of care and relocation services, as requested.
- 12. Ensure documentation for requests, costs and procurement processes are forwarded to the Finance & Administration Section Chief.
- 13. Coordinate set-up/staging of resources at each primary emergency operation site. If no resources are available to support a site, advise the Operations Section Chief. Estimate support requirements for the operation and assess the capability of supplies on hand. Develop a plan to provide support through the services of other public agencies or contracting with outside services, as needed.
- 14. If critical research programs or other University business operations are to be relocated, provide logistical support, as requested.

- 1. Assist Finance with the collection of documentation and records.
- 2. Oversee the transition process of transferring reports, files, claims and investigations, open contracts, purchases or other transactions to normal operations and the appropriate departments for follow up, final payments, and resolution.
- 3. Participate in the Emergency Operations Center's post-incident debriefing meeting to identify areas of improvement for the Emergency Operations Center's operations and coordination of field emergency operations.



Resource Procurement (ESF-7)

Primary Responsibilities

- Coordinate and manage the procurement, delivery, distribution and tracking of University emergency resources and support for the emergency operation, including University supplies, equipment, materials and services.
- Procure vended and contracted resources and services.
- Inventory the University's major supplies and equipment.
- Allocate University supplies and equipment, as needed.
- Provide for logistical arrangements for delivery and use of University supplies and equipment.
- Coordinate and support documentation of emergency procurement with the Finance & Administration Section Chief.

- 1. When aware of or notified that the University is responding to a large emergency or crisis, contact the Office of Public Safety and/or the Emergency Operations Center to confirm the activation of the Logistics Section.
- If activated, report to the Emergency Operations Center and sign-in with the Emergency Operations Center Support Staff. Immediately get a report on emergency conditions and situations. Maintain a current log of activities throughout the emergency.
- 3. Activate the Emergency Purchasing Process to procure resources and coordinate with the Finance & Administration Section Chief. Establish contact with the procurement personnel in the operational department(s) affected by the emergency. Determine if additional KU Purchasing Services staff is needed. Activate the Emergency Business Procurement Card Procedures. Coordinate with the Emergency Operations Center to determine if the State of Kansas needs to be notified. If so, determine state department(s) to be notified. If outside resources will be needed, prepare to establish vendor selection criteria and processes. Existing listings of pre-qualified vendors may fulfill this requirement.
- 4. Coordinate with the Operations Section Chief damage assessment, impact and operations to identify potential need of resources both immediate and in the recovery period. Identify the use of and need for, supplies and equipment. Develop a list of needed items and estimate location and time needed. Conduct a general inventory of available material resources at the University including fuel, food, equipment and supplies. Work with departments and Unit Response Centers to access resources and support services for the emergency and recovery operations.
- 5. Arrange logistics for purchasing, procurement and delivery of resources. Provide as much support as possible to the emergency operations by delivering resources and taking care of associated documentation. Track the involvement of procured resources and note when no longer needed and service provision has ceased. Ensure University staff operators of equipment are trained in the safe use and operation of the equipment. It may be necessary to contract certified operators if the University does not have staff available.
- 6. Ensure operational personnel track the delivery and utilization of supplies.
- 7. Work with the Planning Section Chief to plan for ongoing operations and extended support services. If the emergency operation phase will be prolonged, plan for the purchase of additional supplies to continue emergency support and replace used inventory.



Checklist 23- Continued

Resource Procurement (ESF-7)

Actions—Continued

- 8. If mutual aid resources are requested and the University will be providing mutual aid to another agency, as requested, document and track University resources that are provided. Include the following:
 - Type of mutual aid requested, including specifications for drivers, operators, fuel, power and any requirements for operation
 - Location requested
 - Name of requesting agency
 - Name and contact information for person-in-charge at the site receiving mutual aid
 - Time and duration for the provision of mutual aid
 - Personnel support available or to be provided
- 9. If the Federal Emergency Management Agency /Insurance function has been activated, coordinate documentation of hours and costs associated with utilization of major resources with the Finance & Administration Section Chief. Communicate documentation requirements to the Unit Response Centers supporting the Logistics Section Chief.
- 10. As emergency operations subside, track the return of equipment and unused supplies to the departments and owners. Coordinate the return of rented and leased equipment.

- 1. Forward information needed for Federal Emergency Management Agency documentation to the Finance & Administration Section Chief.
- 2. Transition the management of contracts and services to the appropriate departments when the Emergency Operations Center is deactivated.
- 3. As requested, provide support and communication to vendors assisting with invoicing and payment procedures.



Capital Planning and Space Management

Primary Responsibilities

- Coordinate between the office of Capital Planning and Space Management and the Emergency Operations Center.
- Provide current space data and information for alternative on-campus locations in an emergency situation.
- Collect information in regard to alternative off-campus space, if necessary, in an emergency situation.
- Work with appropriate departments to provide additional information necessary for space usage and space needs (i.e., Registrar's Office).
- Work with Facilities Services (FS), Design and Construction Management (DCM), and Information Technology (IT) to make-ready alternative space.

Actions

- 1. When aware of or notified that the University is responding to a large emergency or crisis, contact the Office of Public Safety and/or the Emergency Operations Center to confirm the activation of the Logistics Section.
- If activated, report to the Emergency Operations Center and sign-in with the Emergency Operations Center Support Staff. Immediately get a report on emergency conditions and situations. Maintain a current log of activities throughout the emergency.
- 3. Work with the Operations and Planning Section Chiefs to determine alternative space needs during an emergency situation.
- 4. If alternative space is necessary, collect pertinent information through the existing space data and affected departments in order to identify options on-campus and/or off-campus.
- 5. Assist Facilities Services, Design and Construction Management and Information Technology and the departments that must be relocated in preparing the space for occupancy.
- Assist in move management.
- 7. Staff the Emergency Operations Center and/or Logistics Section as long as the Office of Space Management is involved in the emergency.

- Transition those moved into alternative space back to permanent space.
- 2. Participate in the Emergency Operations Center's post-incident debriefing meeting to identify areas of improvement for the Emergency Operations Center's operations and coordination of field emergency operations.



Human Resources - Staff and Volunteers

Primary Responsibilities

- Maintain the general status on University staff.
- Monitors reports of injuries and fatalities.
- Coordinates the deployment of volunteers from University staff pools to assist with emergency operations.
- Handles welfare inquiries and other issues regarding the status of University Employees.

Actions

- When aware of or notified that the University is responding to a large emergency or crisis, contact the Office of Public Safety and/or Emergency Operations Center to confirm the activation of the Logistics Section.
- 2. If activated, report to the Emergency Operations Center and sign in with the Emergency Operations Center Support Staff. Immediately get a report on emergency conditions and situations. Maintain a current log of activities throughout the emergency.
- 3. As information is known regarding the University's emergency operations, assess the numbers and status of employees involved in the operation and/or impacted by the disaster. Track by department, if able.
- 4. If known employee injuries or fatalities, start case files for those employees and track their disposition. While specific information may not be available during the activation of the Emergency Operations Center, continue to follow up on reports of injuries and/or fatalities involving University Employees. Coordinate with the Emergency Operations Center to obtain needed reports. Protect the confidentiality of victims and injured parties, as necessary during the emergency operation phase. Forward information to the Federal Emergency Management Agency /Insurance function as available.
- 5. If emergency operations are extended and volunteer help is needed, establish a center for receiving volunteers and assigning volunteers. This may be managed by the Human Resources Unit Response Center. Work with the Public Information Officer position to determine how to communicate the need for volunteer help to employees and to disseminate information on where to report. Volunteers may be needed to assist with temporary business operations, salvage operations, answering telephone inquiries and working with displaced staff at relocation areas. Track the assignment of volunteers. In cooperation with Resource Procurement Group, ensure that volunteer workers are supported with food, water and sanitation and that they have a supervisor or coordinator in charge of the site operation.
- 6. If specialized staff resources will be needed to augment the emergency operations, assess the availability of University staff from Unit Response Centers and departments. Additional resources may be available from the Student Affairs Unit Resource Center or the representative of the Operations Section.
- 7. If temporary services are needed for skilled labor or emergency hires, work with the Resource Procurement member of the team for contracted services.
- 8. If the University is receiving a large volume of welfare inquiries, work with the Emergency Operations Center Management and Public Information Officer to establish a process for managing the inquiries

- 1. Forward all files and documentation to the appropriate departments when the Emergency Operations Center is deactivated.
- As directed by the Logistics Section Chief, participate in the Emergency Operations Center's post-incident debriefing meeting to identify areas of improvement for the Emergency Operations Center's operations and coordination of field emergency operations.



Transportation Services, Vehicles (ESF-1)

Primary Responsibilities

- Track and inventory University vehicles, fuel, maintenance equipment and services.
- Arrange for the use of University vehicles and drivers.
- Coordinate public transportation services.

- 1. When aware of or notified that the University is responding to a large emergency or crisis, contact the Office of Public Safety and/or the Emergency Operations Center to confirm the activation of the Logistics Section.
- If activated, report to the Emergency Operations Center and sign-in with the Emergency Operations Center Support Staff. Immediately get a report on emergency conditions and situations. Maintain a current log of activities throughout the emergency.
- 3. Work with the Logistics Section Chief and Emergency Operations Center Management Group to assess damage and operational impact. Identify potential need for resources (both immediate and in the recovery period). Identify the use of and need for; transportation vehicles, drivers and services. Develop a list of transportation needs, estimated location and time needed.
- Conduct a general inventory of available vehicles, drivers, fuel and tires at the University. Work with the transit provider to inventory available vehicles and drivers not already allocated to the emergency operations.
- 5. As the Transportation Services, Vehicles representative in the Logistics Section, develop a transportation plan in support of the emergency and recovery operations. If evacuating or relocating large groups of people, be prepared to provide transportation support with University assets or via public resources. Provide an action plan(s) to determine the priorities of transportation and include:
 - Emergency medical life support people and supplies
 - Immediate evacuation of people
 - Resource delivery to emergency operations at extremely hazardous incidents
 - Transportation of critical staff
 - Relocation of people
 - Delivery of resources and supplies
 - Public transportation
- 6. If vehicles are damaged or involved in accidents, document as much as possible and forward the information to the Finance & Administration Section Chief for Insurance/Federal Emergency Management Agency/Risk Management Disaster Assistance Program applications.
- 7. Contact the City of Lawrence Emergency Operations Center and/or Douglas County Emergency Coordination Center to determine the status of public transportation services. The Liaison Officer in the Emergency Operations Center may help with this request as they are in communication with the other Emergency Operations Centers and outside agencies.



Checklist 26 - Continued

Transportation Services, Vehicles (ESF-1)_

Actions—Continued

- 8. Check with Situation Unit to verify safe transportation roads, highways and freeways for routing. Estimate travel times and work on alternate routes to avoid congestion.
- 9. If mutual aid requests are received for University vehicles and operators, confer with the Logistics Section Chief for authorization to provide mutual aid resources. Track University vehicles and transportation services provided to other agencies.
- 10. If private vehicles will be used voluntarily, track the use of those vehicles. This may be needed in extreme conditions to augment transportation needs.

- 1. As emergency operations subside, track the return of vehicles
- 2. Forward documentation of vehicles used in the emergency operations to the Logistics Section Chief.



Emergency Food, Water, and Sanitation (ESF-7)

Primary Responsibilities

- Coordinate food service needs with KU Dining.
- Coordinate sanitation with Facilities Services.
- Coordinate restoration of utilities with Facilities Services.
- Identify prioritization of service provision (student, staff and service providers).

Actions

- 1. When aware of or notified that the University is responding to a large emergency or crisis, contact the Office of Public Safety and/or the Emergency Operations Center to confirm the activation of the Logistics Section.
- 2. Assign point person on scene.
- 3. Care for injured students, customers and/or staff within campus facilities.
- 4. Report to the Emergency Operations Center with assessment of water, food and sanitation resources currently available.
- 5. Working with the Situation Unit position within the Planning Section, move or direct services or resources, as needed.
- 6. Coordinate with the Transportation Services, Vehicles position within the Logistics Section relocation of persons or materials, as needed.

- 1. Move services and resources back to permanent locations
- Gather cost recovery estimates
- 3. As directed by the Logistics Section Chief, participate in the Emergency Operations Center's post-incident debriefing meeting to identify areas of improvement for the Emergency Operations Center's operations and coordination of field emergency operations.



Finance & Administration Section Chief

Primary Responsibilities

- Expense and cost summary reports of disaster-related expenses for the Emergency Operations Center Manager and Emergency Operations Center Management Group.
- Activation of the Emergency Accounting function and Insurance/Federal Emergency Management Agency/Risk Management functions.
- Support to the Emergency Operations Center Manager for business decisions regarding cost/benefit of services and strategies.
- If needed, activation of the documentation process for the Federal Emergency Management Agency disaster assistance application.
- Summary reports on the short- and long-term financial impacts of the emergency and recommend appropriate actions.

Actions

- 1. When aware of or notified that the University is responding to a large emergency or crisis, contact the Office of Public Safety and/or the Emergency Operations Center to confirm the activation of the Finance & Administration Section.
- If activated, report to the Emergency Operations Center and sign in with the Emergency Operations Center Support Staff. Immediately get a report on emergency conditions and situations. Maintain a current log of activities throughout the emergency.
- Activate the Emergency Accounting function and the Emergency Account System, if needed. Brief
 Emergency Operations Center on the use of accounting codes as well as the process for providing source
 documents of orders, invoices and receipts.
- 4. Assist the Emergency Operations Center with tracking and filing source documentation. Provide as much support as possible to other groups and functions for finance documentation.
- 5. If there is damage or reported injuries, activate the Insurance/Federal Emergency Management Agency /Risk Management function to manage the documentation process for claims and applications for reimbursement. Coordinate photographs and other documentation in support of anticipated Federal Emergency Management Agency disaster assistance programs for building and facilities damage. Obtain information on injuries and casualties, which may result in case files, investigations and/or claims.
- 6. Working with the other Section Chiefs in the Emergency Operations Center, prepare summary reports on total costs and anticipated losses to programs and budgets. Provide estimates and other information, as requested by the Emergency Operations Center Manager, on the fiscal impacts of continuing operations and strategies. If requested, provide cost benefit information in support of the analysis of alternatives or strategies for emergency and repair operations.
- 7. If the information is available, provide a summary report of the estimated total cost recovery anticipated from insurance and Federal Emergency Management Agency disaster assistance.
- 8. If normal University operations will be interrupted for more than three days, provide estimates to the Emergency Operations Center Manager of impacts to grants, program budgets, estimated loss of revenue and other budget considerations.

- 1. Direct the post-emergency accounting transition to normal operations.
- 2. Assist with preparing a summary report of the damage and incidents that occurred.
- Participate in the Emergency Operations Center's post-incident debriefing meeting to identify areas of improvements for the Emergency Operations Center's operations and coordination of field emergency operations.



Emergency Accounting

Primary Responsibilities

- Management of the emergency accounting system for the University Emergency Operations Center.
- Verification of expenditures by the University Emergency Operations Center to confirm account codes, invoices and associated documentation.

Actions

- 1. When aware of or notified that the University is responding to a large emergency or crisis, contact the Office of Public Safety and/or the Emergency Operations Center to confirm the activation of the Finance & Administration Section.
- 2. If activated, report to the Emergency Operations Center and sign-in with the Emergency Operations Center Support Staff. Immediately get a report on emergency conditions and situations. Maintain a current log of activities throughout the emergency.
- 3. If emergency procurement will be needed, set up Emergency Accounting Procedures for the Emergency Operations Center. Establish contact with accounting and financial management staff in the operational unit(s) affected by the emergency. Determine if additional Central Accounting or Financial Management staff is needed. Determine if the State of Kansas needs to be notified and if so, make arrangements for contact with the appropriate department(s). If power and/or network access is not available, a temporary manual accounting system may need to be used in the Emergency Operations Center.
- 4. Obtain copies of purchase orders, contracts, labor-hour reports and other expense records pertaining to the emergency, as needed, to verify expenses.
- 5. At the end of each 24-hour period and as directed, total expenses and costs of the emergency. Include labor and equipment charges, as well as purchases and contracts.
- 6. Support and assist purchasing, as requested, with account information.

Deactivation and Recovery

1. Provide an Accounting Summary Report of accounting activities, actions taken, and related information for the Finance & Administration Section Chief. Support the transition to normal operations.



Insurance / Federal Emergency Management Agency / Risk Management

Primary Responsibilities

- Prepare and maintain insurance documentation files and manage the insurance claims process.
- Assess the risk and liability issues to the University and emergency responders.
- Prepare and maintain the Federal Emergency Management Agency documentation information package.
- Maintain the documentation files, supporting the Federal Disaster Assistance Application process.

Actions

- 1. When aware of or notified that the University is responding to a large emergency or crisis, contact the Office of Public Safety and/or the Emergency Operations Center to confirm the activation of the Finance & Administration Section.
- 2. Report to the Emergency Operations Center. Obtain a briefing on operations, damage, injuries and recovery operations. Assess the risk and liability issues to the University and emergency responders and provide recommendations, if needed, to manage risk and liability exposure.
- 3. If immediate investigation and reporting is needed for injury reports and claims, work with the Emergency Operations Center to set up a process for reporting and gathering information. Obtain information on injuries and casualties, which may result in case files, investigations and/or claims. Ensure procedures are followed in reporting injuries and casualties to the appropriate staff and agencies. Protect the confidentiality of victims and injured parties.
- 4. If it appears that the Governor and the Chancellor will declare the Lawrence/Douglas County area a disaster area for the purposes of federal disaster relief, set up the Federal Emergency Management Agency documentation process. Collect documentation for the Project Worksheet. Documentation is then summarized by the Project Worksheet. If the Project Worksheet has not or will not be issued, collect documentation and data by site.
- 5. Review the following list of items for documenting damage and repairs. These items will be needed for both insured losses and anticipated Federal Emergency Management Agency disaster recovery program eligible losses.
 - Photographs and sketches of damage
 - Urgency of the project and reasons for public health, safety, etc.
 - Identification of public staff and equipment used time and expenses
 - Identification of vended services used time, materials and expenses
 - Identification of mutual aid services used time, materials and expenses
 - Process for selection of vended services (3 bids, lowest bid, extension of existing contract, etc.)
 - Documentation and photographs of work done
 - Other data including: hazard mitigation (upgrades so that damage will not occur in future events), third
 party liability and payments, co-pay by cooperating agencies, public/private partnerships, insurance,
 etc.

- 1. The State of Kansas Division of Emergency Management will provide information on the Federal Emergency Management Agency Post-Disaster briefing meeting. Make arrangements to attend the briefing with other agency representatives and be prepared to submit a Notice of Interest at that time. Note that Federal Emergency Management Agency makes adjustments to the Federal Emergency Management Agency Disaster Assistance Application process after every declared disaster. The new packet of information should be reviewed thoroughly to determine current correct procedures for notification and application.
- 2. Assist with preparing a summary report of the damage and incidents that occurred.



Appendix A Emergency Operations Center University Primary and Alternate Staff Assignments & Contact List

Function or Group	Primary	1 st Alternate	2 nd Alternate	
Executive Policy Group	Chancellor Bernadette Gray-Little	Provost Jeffrey Vitter	General Counsel James Pottorff	
Executive Policy Group Liaison	Vice Chancellor for Public Affairs Tim Caboni	TBD	TBD	
Emergency Operations Center Manager	Vice Provost Diane Goddard	Senior Vice Provost Sara Rosen	Vice Provost Mary Lee Hummert	
Emergency Operations Center Management Group	Student Affairs Vice Provost Tammara Durham	Office of the Chief Information Officer Chief Information Officer Bob Lim	Research and Graduate Studies Vice Chancellor Steven Warren	
Emergency Operations Center Coordinator	Coordinator of Emergency Management John Marmon	To be determined on recommendation of the EOC Manager	To be determined on recommendation of the EOC Manager	
Emergency Operations Center Support Staff	Provost's Support Staff Emily Eichler	Provost's Support Staff Sharon Parnell	Provost's Support Staff Rae Ann Brown	
Public Information Officer	Public Affairs Director of Strategic Communications Jack Martin	Public Affairs Asst. Director of Strategic Communications Joe Monaco	Public Affairs Provost Communications Coordinator Gavin Young	
Liaison Officer	Environment, Health and Safety Director Mike Russell	Design & Construction Management Project Manager Peg Livingood	Student Health Services Associate Director Diana Malott	
Safety Officer	To be determined on recommendation of the Operations Section Chief	To be determined on recommendation of the Operations Section Chief	To be determined on recommendation of the Operations Section Chief	
Operations Section Chief	Office of Public Safety Director/Chief of Police Ralph Oliver	Facilities Services Director Jay Phillips	Environment, Health and Safety Director Mike Russell	
Computing	Information Technology Deputy Technology Officer Jeff Perry	Information Technology Enterprise Applications Officer Roy L. Lytle	Office of the Chief Information Officer Chief Information Officer Bob Lim	



Function or Group	Primary	1 st Alternate	2 nd Alternate
Critical Research Facilities	Research and Graduate Studies Associate Vice Chancellor Joe Heppert	Research and Graduate Studies Associate Vice Chancellor Rodolfo Torres	Research and Graduate Studies Vice Chancellor Steven Warren
Environment, Health & Safety	Environment, Health and Safety Director Mike Russell	Environment, Health and Safety Hazardous Materials Manager Jon Rossillon	Environment, Health and Safety Lab Safety Manager Larry Cattoor
Facilities Services	Facilities Services	Facilities Services	Facilities Services
	Director	Deputy Director	Manager
	Jay Phillips	Vince Avila	Guy Price
Medical Care	Student Health Services Director Carol Seager	Student Health Services Associate Director Joe Gillespie	Student Health Services Associate Director Diana Malott
Office of Public Safety	Director/Chief of Police Ralph Oliver	Assistant Director/ Assistant Chief of Police Chris Keary	On-Duty Police Supervisor
Student Care	Student Affairs	Student Emergency	Student Emergency
	Vice Provost	Phone	Phone
	Tammara Durham	Rotating Individuals	Rotating Individuals
Student Housing	Student Housing	Student Housing	Student Housing
	Director	Associate Director	Associate Director
	Diana Robertson	Jennifer Wamelink	Kip Grosshans
Telecommunications	Information Technology	Information Technology	Office of the Chief
	Deputy Technology	Enterprise Applications	Information Officer
	Officer	Officer	Chief Information Officer
	Jeff Perry	Roy L. Lytle	Bob Lim
Planning Section Chief	Design & Construction	Design & Construction	Design & Construction
	Management	Management	Management
	Director	Deputy Director	Associate Director
	James Modig	Paul Graves	Mark Reiske
Building Inspectors	Design & Construction	Design & Construction	Design & Construction
	Management	Management	Management
	Director	Deputy Director	Associate Director
	James Modig	Paul Graves	Mark Reiske
Damage Assessment	Design & Construction	Design & Construction	Design & Construction
	Management	Management	Management
	Director	Deputy Director	Associate Director
	James Modig	Paul Graves	Mark Reiske
Emergency Projects	Design & Construction	Design & Construction	Design & Construction
	Management	Management	Management
	Director	Deputy Director	Associate Director
	James Modig	Paul Graves	Mark Reiske



Function or Group	Primary	1 st Alternate	2 nd Alternate	
Situation Unit	Design & Construction Management Director James Modig	Design & Construction Management Deputy Director Paul Graves	Design & Construction Management Associate Director Mark Reiske	
Logistics Section Chief	Operations Associate Vice Provost for Operations Barry Swanson	Office of the Provost Assistant to the Vice Provost for Administration and Finance Christy Edmonds	Fiscal Services Office Associate Vice Provost for Fiscal Services Richard McKinney	
Emergency Food, Water and Sanitation	To be determined on recommendation of the Logistics Section Chief	To be determined on recommendation of the Logistics Section Chief	To be determined on recommendation of the Logistics Section Chief	
Human Resources – Staff & Volunteers	Human Resources Director Ola Faucher	Human Resources Assistant Director Madi Vannaman	Human Resources Employment Manager Allen Humphrey	
Resource Procurement	Operations Associate Vice Provost for Operations Barry Swanson	Purchasing and Strategic Sourcing Director Rick Beattie	Comptroller's Office Accountant, Central Accounting & Purchasing Carla Swoyer	
Capital Planning and Space Management	Capital Planning and Space Management Assistant Vice Provost Tracy Horstman	Capital Planning and Space Management Director, Capital Planning Tom Waechter	Operations Associate Vice Provost for Operations Barry Swanson	
Transportation Services, Vehicles	Parking & Transit Director Donna Hultine	Parking & Transit Assistant Director Danny Kaiser	Parking & Transit Administrative Officer Dave Moore	
Finance & Administration Section Chief	Comptroller's Office Comptroller Katrina Yoakum	Comptroller's Office Associate Comptroller Debra Murdock	Fiscal Services Office Associate Vice Provost for Fiscal Services Richard McKinney	
Emergency Accounting	Comptroller's Office Comptroller Katrina Yoakum	Fiscal Services Office Associate Vice Provost for Fiscal Services Richard McKinney	Business and Financial Planning Office Chief Business & Financial Planning Officer Theresa Gordzica	
Insurance/ Federal Emergency Management Agency /Risk Management	Business and Financial Planning Office Risk Manager Michael Rosenberg	Business and Financial Planning Office Chief Business & Financial Planning Officer Theresa Gordzica		



Appendix B

Emergency Operations Center Facility

Content available to Emergency Operations Center Personnel Only



Appendix C

Emergency Operations Center Forms

Emergency O	Emergency Operations Center Activation Form					
Emergency Operations Cente	er Manager:					
Date/Time Notified:	Notified by (Name):	Phone #:				
Emergency:	Location:					
Situation Analysis						
YES/NO	YES/NO					
☐ ☐ Lives threatened?	□ Emergency service	es needed?				
☐ ☐ People or the environment at		mpus services needed?				
□□Public information needed?	☐ ☐ University program					
	,	-				
☐ ☐ Property damage?	☐ ☐ City, County and/c	r State aid needed?				
Emergency NO	Level 1 Local Incident					
Operations Center	Level 2 Local Incident – Part	ial Activation				
Activated?	Level 3 Full Emergency Ope	rations Center Activation				
Notify: □EOC Coordinator □	Executive Policy Group Public Informa	tion Officer □Support Staff				
Section Chiefs	(Name & Contact Number	er)				
Operations						
Planning						
Logistics						
Finance & Administration	1					



Emergency Operations Center Activation Form							
_	Emergency O	perations					
OPERATIONS	PLANNING	LOGISTICS	FINANCE & ADMINISTRATION				
□Computing □Critical Research Facilities □Environment, Health & Safety □Facilities Services □Medical Care □Public Safety Office □Student Care □Student Housing □Telecommunication	□ Design & Construction Mgt. □ Situation Unit □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □	☐Food, Water & Sanitation☐HR-Staff & Volunteers☐Materials, Goods & Equip.☐Resource Procurement☐Capital Plng./Space Mgt.☐Transportation.☐Volunteer Mgt.☐	Emergency Accounting FEMA/Risk Mgt.				
Location(s) and Situati	ion Status:		Map Attached?				
Immediate Action P	lan						
Highest Priority/Goal for	the Emergency Operation	ns Center:					
Emergency Operations (Center Actions:						
Primary Actions on Site:							
Anticipated Next Steps:							
Anticipated Decisions, E	mergency Operations Cer	nter Action Plan Update	or Deactivation:				
Date:	Time:	Decision Point:					
Attachments (please list):							



Emergency Operations Center Activation/Set-up Checklist

Name:	Date:	Time:	Event:	
EOC Activation Level:	Level 2		Level 3	
☐ Set-up table with sign-in sheet.				
□ Post EOC Signs				
□ Notify Information Technology a of Public Safety dispatch that the activating.				
☐ Telephones operational and tes	ted.			
☐ Cellular phones operational and	l tested.			
☐ Radio(s) operational and tested	•			
☐ Computers operational.				
☐ Fax operational and tested.				
☐ Copier operational and tested.		NOTES:		
☐ Arrange chairs and/or tables, as	necessary.			
☐ Open doors for ventilation (if ne	eded).			
☐ Emergency power available (if r	eeded).			
☐ SET UP SITUATION UNIT:				
☐ CAMPUS MAPS				
☐ MESSAGE BOARD				
☐ POSTING BOARD				
□ EVENT LOG				
☐ OTHER DISPLAYS				
DATE· TIME·			PAGE	OF



EMERGENCY OPERATIONS CENTER ROSTER

Please Sign In and Out

Date/Time In	Name	Department/Agency	Date/Time Out
PAGE	OF	EVENT:	



EMERGENCY OPERATIONS CENTER MASTER LOG

Record Major Events/Decisions/Messages

Forward copies of this log to Situation Unit and/or the Emergency Operations Center Manager.

Date/Time	Message/Event	Staff
DAGE OF	EVENT.	

PAGE OF	EVENT:	



KU Emer	gency O _l	perations Cent	er Action Plan #
Date			
Operational Period	t		
Primary Problem o	or Incident		
Highest Priorities Operational Objec			
	(Strategic Actions	
Strategy:			
Group or Position			T
ACTION	LEAD	TASKS/STEPS	RESOURCES NEEDED
Strategy:			
Group or Position ACTION	LEAD	TASKS/STEPS	RESOURCES NEEDED
		THE TOTAL OF THE T	
Prepared By: Time:	Ар	proved By:	Date:



KU Emergency Operations Center					
	Situation Repo	rt			
Situation Report #					
Primary Problem or					
Incident Name					
Highest Priorities or					
Operational					
Objectives					
Group or Position:					
Current Situation:					
Prepared By:	Approved By:	Date & Time Prepared:			
Troparca by.	прриотец Бу.	Date & Time Frepared.			



Emergency Operations Center								
Message Form								
Date:		Time:	U		□AM	Prior Leve		① Urgent/Critical ② Important ③ Information
From:				Phone Number:				
То:				Phor Num	_			
Problem/Issue/Informati	on Item:	:		I				
Assign to Section Chief	for Acti	on/Information:	1				I	
□ OPERATIONS	□ PLAN	INING	□ LOGIS	TICS			□ FI	NANCE & ADMIN.
☐ Critical Research Facilities	□ Design	& Const. Mgt	□ Food, W	ater & Sa	nitation		□ Em	ergency Accounting
□ Computing	□ Situatio	n Unit	□ HR – Vo	lunteer M	anagement		o FEM	MA/Risk Management
□ Environment, Health & Safety	□.		Resource	e Procure	ement			
□ Facilities Services			□ Capital F	Planning/S	Space Mana	gement		
☐ Medical Care			☐ Transpor	rtation Se	rvices, Vehi	icles		
☐ Office of Public Safety								
☐ Student Care								
☐ Student Housing								
☐ Telecommunications								
Action Taken/Reply:								
Check here to post on	Check here to post on <u>Status Board</u> .							



Appendix D Training, Drills and Exercises

Date(s) / Time	Event/Activity	Location	Areas Tested
7/24/2008 8:00 AM-12:00 PM	EOC Management Training	KU Burge Union	EOC Functions
7/24/2008 1:00 PM-5:00 PM	EOC Management Training	KU Burge Union	EOC Functions
7/31/2008 8:00 AM-12:00 PM	EOC Management Training	KU Burge Union	EOC Functions
7/31/2008 1:00 PM-5:00 PM	EOC Management Training	KU Burge Union	EOC Functions
8/1/2008 8:00 AM-12:00 PM	EOC Management Training	KU Burge Union	EOC Functions
9/25/2008 8:00 AM–12:00 PM	Early Autumn EOC Tabletop Exercise	KU Burge Union	All EOC functions
10/2/2008 8:00 AM- 2:00 PM	IS-700 – National Incident Management System: An Introduction	KU Burge Union	N/A
10/2/2008 1:00 PM–5:00 pm	IS-700 – National Incident Management System: An Introduction	KU Burge Union	N/A
10/9/2008 8:00 AM–12:00 PM	IS-00 – National Incident Management System: An Introduction	KU Burge Union	N/A
10/9/2008 1:00 PM-5:00 PM	IS-700 – National Incident Management System: An Introduction	KU Burge Union	N/A
10/10/2008 8:00 AM-12:00 PM	IS-700 – National Incident Management System: An Introduction	KU Burge Union	N/A
11/25/2008 8:00 AM-12:00 PM	IS-700 – National Incident Management System: An Introduction	Budig Instruction Lab	N/A
11/25/2008 1:00 Pm – 5:00 PM	IS-700 – National Incident Management System: An Introduction	Budig Instruction Lab	N/A
12/2/2008 8:00 AM – 12:00 Noon	IS-700 – National Incident Management System: An Introduction	Budig Instruction Lab	N/A



Date(s) / Time	Event/Activity	Location	Areas Tested
12/2/2008 1:00 PM – 5:00 PM	IS-700 – National Incident Management System: An Introduction	Budig Instruction Lab	N/A
12/3/2008 8:00 AM – 12:00 Noon	IS-700 – National Incident Management System: An Introduction	Budig Instruction Lab	N/A
12/8/2008 8:00 am – 12:00 Noon	ICS-100 – Introduction to the Incident Command System	Budig Instruction Lab	N/A
12/8/2008 1:00 PM – 5:00 PM	ICS-100 – Introduction to the Incident Command System	Budig Instruction Lab	N/A
12/9/2008 1:00 PM – 5:00 PM	ICS-100 – Introduction to the Incident Command System	Budig Instruction Lab	N/A
12/12/2008 8:00 AM – 12:00 Noon	ICS-100 – Introduction to the Incident Command System	Budig Instruction Lab	N/A
12/15/2008 8:00 AM – 12:00 Noon	ICS-100 – Introduction to the Incident Command System	Budig Instruction Lab	N/A
12/15/2008 1:00 PM – 5:00 PM	ICS-100 – Introduction to the Incident Command System	Budig Instruction Lab	N/A
12/17/2008 8:00 AM - 12:00 Noon	ICS-200 – Incident Command System for Single Resources and Initial Action Incidents	Budig Instruction Lab	N/A
12/17/2008 1:00 PM – 5:00 PM	ICS-200 – Incident Command System for Single Resources and Initial Action Incidents	Budig Instruction Lab	N/A
12/18/2008 1:00 PM – 5:00 PM	ICS-200 – Incident Command System for Single Resources and Initial Action Incidents	Budig Instruction Lab	N/A
1/6/2009 1:00 PM – 5:00 PM	IS 700 – National Incident Management System: An Introduction	Budig Instruction Lab	N/A
1/15/2009 8:00 AM – 12:00 Noon	ICS-100 – Introduction to the Incident Command System	Budig Instruction Lab	N/A
1/22/2009 8:00 AM – 12:00 Noon	ICS-200 – Incident Command System for Single Resources and Initial Action Incidents	Budig Instruction Lab	N/A



Date(s) / Time	Event/Activity	Location	Areas Tested
1/26-27/2009 8:00 AM – 5:00 PM	ICS-300 – Intermediate Incident Command System	Media Room, Continuing Education Building	N/A
2/2-3/2009 8:00 AM – 5:00 PM	ICS 300 – Intermediate Incident Command System	Media Room, Continuing Education Building	N/A
2/9-10/2009 8:00 AM – 5:00 PM	ICS 400 – Advanced Incident Command System	Media Room, Continuing Education Building	N/A
3/19-20/2009 8:00 AM – 5:00 PM	ICS 400 – Advanced Incident Command System	Media Room, Continuing Education Building	N/A
4/28/2009 1:30 – 3:30 PM	EOC Management Tabletop Exercise	Conference Room, Public Safety Building	EOC
7/21/2009 8:00 AM – Noon	ICS for Civilian Services	Training Room Public Safety Building	ICS/EOC
7/27/2009 2:00 – 6:00 PM	ICS for Civilian Services	Training Room Public Safety Building	ICS/EOC
9/24/2009 1:00 – 5:00 PM	IS 700 – National Incident Management System: An Introduction	Budig Instruction Lab	N/A
10/8/2009 1:00 – 5:00 PM	ICS 100 – Introduction to the Incident Command System	Budig Instruction Lab	N/A
10/27/2009 1:00 – 5:00 PM	ICS 200 – Incident Command System for Single Resources and Initial Action Incidents	Budig Instruction Lab	N/A
12/7-8/2009 8:00 AM– 5:00 PM	ICS 300 – Intermediate Incident Command System	Media Room, Continuing Education Building	N/A
2/16/2010 8:00 AM – 5:00 PM	G191 – Incident Command System/Emergency Operations Center Interface	Media Room, Continuing Education Building	N/A
3/4-5/2010 8:00 AM – 5:00 PM	ICS 400 – Advanced Incident Command Center	Lawrence-Douglas County Fire & Medical	N/A
3/11/2010 Noon	Testing of KU's Emergency Public Address System	Lawrence Campus	Tested Emergency Public Address System
5/5/2010 8:00 AM – 1:00 PM	Emergency Management Tabletop Exercise	Kansas Union	Executive Policy Group/Emergency Operations Center/ Public Information
9/30/2010 1:00 – 5:00 PM	ICS-100 – Introduction to the Incident Command System	Budig Instruction Lab	N/A



Date(s) / Time	Event/Activity	Location	Areas Tested
10/7/2010 1:00 – 5:00 PM	ICS-200 – Incident Command System for Single Resources and Initial Action Incidents	Budig Instruction Lab	N/A
10/27-28/2010 8:00 AM – 5:00 PM	ICS 300 – Intermediate Incident Command System	Media Room, Continuing Education Building	N/A
11/22-23/2010 8:00 AM – 5:00 PM	ICS 400 – Advanced Incident Command System	Media Room, Continuing Education Building	N/A
12/7/2010 8:00 AM – 5:00 PM	G191 – Incident Command System/Emergency Operations Center Interface	Media Room, Continuing Education Building	N/A
6/23/2011 2:00 – 4:00 PM	Public Assistance	Media Room, Continuing Education Building	N/A
9/12/2011 1:00 – 5:00 PM	IS 700 – National Incident Management System: An Introduction	Budig Instruction Lab	N/A
9/28/2011 1:00 – 5:00 PM	ICS-100 – Introduction to the Incident Command System	Budig Instruction Lab	N/A
10/13/2011 1:00 – 5:00 PM	ICS-200 – Incident Command System for Single Resources and Initial Action Incidents	Budig Instruction Lab	N/A
10/20/2011 9:00 – 11:00 AM	Building Emergency Liaison Training	Media Room, Continuing Education Building	Building Emergency Evacuation Plan
11/1-2/2011 8:00 AM – 5:00 PM	ICS-300 – Intermediate Incident Command System	Lawrence-Douglas County Fire & Medical	N/A
11/21/2011 9:00 – 11:00 AM	Building Emergency Liaison Training	Media Room, Continuing Education Building	Building Emergency Evacuation Plan
12/5-6/2011 8:00 AM – 5:00 PM	ICS-400 – Advanced Incident Command System	Lawrence-Douglas County Fire & Medical	N/A
12/9/2011 9:00 – 11:00 AM	Building Emergency Liaison Training	Courtside Room, Burge Union	Building Emergency Evacuation Plan
1/11/2012 8:00 AM – 5:00 PM	G191 – Incident Command System/Emergency Operations Center Interface	Media Room, Continuing Education Building	N/A
9/6/2012 1:00 – 5:00 PM	IS 700 – National Incident Management System: An Introduction	Conference Room, KU Public Safety	N/A



Date(s) / Time	Event/Activity	Location	Areas Tested
9/27/2012 1:00 – 5:00 PM	ICS-100 – Introduction to the Incident Command System	Conference Room, KU Public Safety	N/A
10/12/2012 1:00 – 5:00 PM	ICS-200 – Incident Command System for Single Resources and Initial Action Incidents	Budig Instruction Lab	N/A
10/24-25/2012 8:00 AM – 5:00 PM	ICS-300 – Intermediate Incident Command System	Media Room, Continuing Education Building	N/A
12/3/2012 1:30 – 3:30 PM	Building Emergency Liaison Training	Gridiron Room, Burge Union	Building Emergency Evacuation Plan
12/11/2012 8:00 AM – 5:00 PM	G191 – Incident Command System/Emergency Operations Center Interface	Media Room, Continuing Education Building	N/A
1/8/2013 8:30 AM – Noon	IS 700 – National Incident Management System: An Introduction	Budig Instruction Lab	N/A
1/8/2013 1:30 – 5:00 PM	ICS-100 – Introduction to the Incident Command System	Budig Instruction Lab	N/A



Appendix E

Key Emergency Contact Telephone Numbers

Content available to Emergency Operations Center Personnel ONLY



Appendix F

The University of Kansas • Emergency Operations Center

Contents available to Emergency Operations Center Personnel ONLY



Annex 1

CRISIS COMMUNICATIONS PLAN

Contents available to Emergency Operations Center Personnel ONLY



Annex 2 KU ATHLETICS EVENTS

Contents available to Emergency Operations Center personnel ONLY



Annex 3

(Reserved)



Annex 4

(Reserved)



Supplemental Document AA

BUILDING EMERGENCY EVACUATION PLAN

I. INTRODUCTION

During certain emergency conditions, it may be necessary to evacuate a building. Preplanning and rehearsal are effective ways to ensure that building occupants recognize the evacuation alarm and know how to respond. Practicing an evacuation during a non-emergency drill provides training that will be valuable in an emergency situation. Additional information regarding issues such as weather emergencies, bomb threats, etc. can be found on the KU Lawrence Campus Alerts website: http://www2.ku.edu/~alerts/

II. PURPOSE

The Building Emergency Evacuation Plan provides policy and procedure for University owned and leased buildings and a "Building Emergency Evacuation Plan" template (Attachment A), to facilitate the development of appropriate building specific evacuation plans. The template may be tailored to meet the needs of the University building at issue.

III. DEFINITIONS

Building Emergency Liaison

The designated Building Emergency Liaison will coordinate and facilitate the development, communication, implementation and maintenance of the Building Emergency Evacuation Plan and serve on the Building Advisory Committee.

Secondary Building Emergency Liaison

The Secondary Building Emergency Liaison will be a member of the Building Advisory Committee and in the absence of the Building Emergency Liaison will fulfill those responsibilities.

Tertiary Building Emergency Liaison

The Tertiary Building Emergency Liaison will be a member of the Building Advisory Committee and in the absence of the Building Emergency Liaison and Secondary Building Emergency Liaison will fulfill the responsibilities of the Building Emergency Liaison.

Building Advisory Committee

The Building Advisory Committee provides coordination between the departments and projects within the building. Primary duties include assisting the Building Emergency Liaison, Secondary Building Emergency Liaison and the Tertiary Building Emergency Liaison in the development, communication, implementation and maintenance of the Building Emergency Evacuation Plan. The Building Advisory Committee will review and update the plan annually or when changes occur. Building Advisory Committee



membership should include at least one representative for each administrative unit and project housed in the building.

Emergency Management Coordinator

The Emergency Management Coordinator provides coordination between the Building Emergency Liaison, KU Public Safety, University Fire Marshal and Facilities Services on the Building Emergency Evacuation Plan and evacuation drills, including requests for evacuation drills and completion of the Evacuation Drill Report. The Emergency Management Coordinator coordinates with the Building Emergency Liaison, applicable departments and authorities on issues relating to an evacuation drill.

Emergency Assembly Area

The Emergency Assembly Area is a designated safe location for building occupants to meet after evacuation. Supervisors/managers are responsible for taking roll call.

Personal Action Plan

The Personal Action Plan is a document that provides information to first responders, Building Emergency Liaison(s) and supervisors on the evacuation methods and other steps that a person with disabilities would utilize during a building emergency evacuation.

Evacuation Assistant

The Evacuation Assistant is a volunteer that provides assistance for a person with disabilities in the event of a building evacuation.

IV. EVACUATING CAMPUS FACILITIES

The University normally does not close facilities because of brief interruptions in normal services (e.g., short-term water outages or heating/cooling). Occasionally, however, an unplanned incident may render one or more facilities unsuitable for normal habitation or use. In such a case, it may be necessary to evacuate the facility. See below for specific information.

An evacuation may be necessary if there is a power failure, lack of water, hazardous material release, structural damage, bomb threat or other terrorist act, flood, or any other situation that makes the facility unsafe or uninhabitable. An evacuation may be initiated by the building fire alarm, by notice from a police or fire official, or by administrative decision. If the fire alarm sounds, or if a Public Safety Officer or fire official gives an evacuation notice, everyone must leave the building.

a. All buildings that are designed for human occupancy are required to have evacuation plans and submit such to the University Emergency Manager Coordinator at kupso@ku.edu within six months of plan implementation to be updated annually by January 1. Department and project administrators are responsible to ensure that all people in their building are aware of exit routes and the location of the building Emergency Assembly Area(s). The Building Emergency



Evacuation Plan will be updated and maintained by the Building Emergency Liaison and made available to employees for review.

- b. Unless otherwise notified by KU Public Safety or Lawrence Douglas County Fire and Medical personnel, building occupants may briefly delay evacuating if they need time to shut down electrical and other equipment, especially any that involves flame, explosive vapors, or hazardous materials.
- c. All building occupants will follow instructions issued by KU Public Safety, Lawrence Douglas County Fire and Medical personnel, and the Building Emergency Liaison.
- d. After exiting the building, occupants are to go directly to their designated Emergency Assembly Area(s) and follow guidance provided by KU Public Safety, Lawrence Douglas County Fire and Medical personnel, and the Building Emergency Liaison. The building may not be reentered until authorized KU Public Safety, University Fire Marshal or Lawrence Douglas County Fire and Medical personnel give the "All Clear" instruction.

V. EMERGENCY EVACUATION FOR PEOPLE WITH DISABILITIES

The University prohibits discrimination in its programs and activities, in accordance with Section 504 of the Rehabilitation Act of 1973 and Title II of the Americans with Disabilities Act, 1990. University procedures require everyone, including people with disabilities or other conditions, to evacuate the facility when the fire alarm is activated or when otherwise instructed to do so. The University is committed to assisting with the development of personal action plans and training its employees to identify and assist people who may need assistance in an emergency. The University also recognizes that not everyone with a disability is in need of assistance.

This section provides general guidelines for evacuating people with disabilities and other conditions (i.e. medical or injuries) during a fire and other building emergencies. People needing assistance in an emergency, including those with disabilities, should develop a personal action plan. The plan will include identification of their evacuation methods, identification of at least two (2) individuals who are willing to serve as evacuation assistants in the event of an evacuation, if necessary, and any additional steps to assist with evacuation.

It is recognized that people with disabilities or other conditions may require assistance with evacuating in the event of an emergency. Therefore, people needing assistance in an emergency are encouraged to voluntarily self-identify themselves to the University as an individual with a temporary or permanent disability or other condition and make a request for assistance in advance of an emergency. This is accomplished by completing and submitting the Personal Action Plan Template (Attachment D) that is accessible on the KU Public Safety Office website or obtainable from the appropriate facility's Building Emergency Liaison. The information provided in the personal action plan will be kept confidential and accessible only by individuals who have responsibilities designated under



the Emergency Management Plan, including first responders, Building Emergency Liaisons and supervisors, the Emergency Management Coordinator and the Director of Accessibility and ADA Education.

Notwithstanding submission of this plan to the University, individuals remain responsible for their own evacuation. In addition, if an individual needs assistance evacuating, it is the individual's responsibility to identify evacuation assistants and request the assistance, in advance if possible, of those individuals.

The Department of Student Housing will assist students with disabilities and other conditions in developing a plan for evacuating their housing residence. University employees with disabilities and other conditions should work with their supervisor and the relevant Building Emergency Liaison(s) in developing personal action plans. The Director of Accessibility and ADA Education will serve as a resource for University students and employees, including supervisors and the Building Emergency Liaison(s) in the development of personal action plans.

Individuals with personal action plans are responsible for identifying evacuation assistants to aid in their evacuation and providing a copy of their evacuation plan and any addition information to their evacuation assistants and colleagues (e.g., hearing the alarm or guidance during the evacuation). Individuals should also encourage their evacuation assistants to review the Evacuation Assistant Guidelines found in Attachment E. The guidelines can also be found at the following Emergency Management link: http://www2.ku.edu/~kucops/emergencymanagement/.

Evacuation Assistants may also contact the individuals listed below with questions about the responsibilities or for additional information.

Annual building evacuation drills are appropriate for testing the personal action plan's effectiveness including the readiness of evacuation assistants. Individuals with personal action plans and evacuation assistants may request the Building Emergency Liaison to arrange additional drills.

The Emergency Management Coordinator may request periodic updates of personal action plans.

If, after developing a personal action plan, other accommodations (i.e., moving to ground floor in a residential hall or acquiring specialized equipment) are required, a request for accommodation may be filed with the Director of Accessibility and ADA Education. For questions concerning emergency preparedness, contact:



Emergency Management Coordinator Office of Public Safety 1502 Crestline Drive, Suite 120 Lawrence, KS 66045 785-864-5900

For employees or students needing additional resources with developing a personal action plan, contact:

Director, Accessibility and ADA Education Room 135, Carruth-O'Leary Hall Lawrence, KS 66045 785-864-3650

For additional information on University facilities, (emergency exit elevators, refuge or rescue assistance area(s) or refuge(s) contact:

University Fire Marshal Room 114, Carruth-O'Leary Hall 1246 West Campus Road Lawrence, Kansas 66045 785-393-9224 dcmbor@ku.edu

VI. EVACUATION DRILL

Evacuation drills shall be conducted at least once annually at unexpected times and under varying conditions to simulate the unusual conditions that occur should an evacuation be necessary. In accordance with International Fire Code, campus residential facilities are required to have two drills per semester.

The Building Emergency Liaison shall schedule evacuation drills with the Emergency Management Coordinator at least four weeks prior to a drill. Individuals with personal action plans and evacuation assistants may request the Building Emergency Liaison to arrange additional drills. The Building Emergency Liaison should provide building name and number, date and time of the drill and any assistance they need to complete the evacuation drill. The Emergency Management Coordinator will notify the KU Public Safety Office, University Fire Marshal and Facilities Services of the evacuation drill. See Attachment B (Request for Evacuation Drill).



The Emergency Management Coordinator can be contacted at:

Emergency Management Coordinator Office of Public Safety 1501 Crestline Drive, Suite 120 Lawrence, KS 66045-4415 785-864-5900

Evacuation drills shall involve all occupants present at the time of drill. Everyone shall leave the building when the fire alarm sounds. It is advisable to notify people needing special assistance prior to a planned evacuation drill.

In the conduct of drills, emphasis shall be placed upon orderly evacuation under proper discipline rather than upon speed. The Building Emergency Liaison is expected to perform the assigned duties as if in an actual emergency situation. The Secondary and Tertiary Building Emergency Liaisons and Building Advisory Committee members may assist in the drill.

Provisions should be made for timing and evaluating orderliness of each drill. An Evacuation Drill Report Form is included as Attachment C.

The Emergency Management Coordinator will work with departments to develop and implement training on University evacuation policy and procedures.



ATTACHMENT A

BUILDING EMERGENCY EVACUATION PLAN TEMPLATE

INSTRUCTIONS:

Use this Building Emergency Evacuation Plan Template to create an appropriate, effective plan for your building. At various places within the template, italicized type indicates either places for you to insert respective information or a note or instruction. Delete the italicized typing as you proceed through each section and enter information. A downloadable form of this template and Evacuation Drill Form can be found on the Public Safety Office website: KUPSO @ku.edu.

(This template is prepared as an assisting tool and can be modified by the Building Advisory Committee to meet the needs of an individual building.)



[Insert Building Name Here]

[Insert building address here]

EMERGENCY EVACUATION PLAN

Prepared by:
[Insert names of Building Advisory Committee]
[Insert date here]



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I. PURPOSE AND OBJECTIVES

During certain emergency conditions, it may be necessary to evacuate a building. Examples of such occasions include: smoke/fire, gas leak, bomb threat. Pre-planning and rehearsal are effective ways to ensure that building occupants recognize the evacuation alarm and know how to respond. Practicing an evacuation during a non-emergency drill provides training that will be valuable in an emergency situation. Additional information regarding issues such as weather emergencies, bomb threats, etc., can be found on the KU Lawrence Campus Alerts website: http://www2.ku.edu/~alerts/

II. EVACUATING CAMPUS FACILITIES

An evacuation may be necessary if there is a power failure, lack of water, hazardous material release, structural damage, bomb threat or other terrorist act, flood, or any other situation that makes the facility unsafe or uninhabitable. An evacuation may be initiated by the fire alarm, by notice from a police or fire official, or by administrative decision. If the fire alarm sounds, or if a Public Safety Officer or fire official gives an evacuation notice, everyone must leave the building.

- a. All buildings that are designed for human occupancy are required to have evacuation plans and submit such to the University Emergency Manager Coordinator at kupso@ku.edu within six months of plan implementation to be updated annually by January 1. Department and project administrators are responsible to ensure that all people in their building are aware of exit routes and the location of the building Emergency Assembly Area(s). The Building Emergency Evacuation Plan will be updated and maintained by the Building Emergency Liaison and made available to employees for review.
- b. Unless otherwise notified by KU Public Safety or Lawrence Douglas County Fire and Medical personnel, building occupants may briefly delay evacuating if they need time to shut down electrical and other equipment, especially any that involves flame, explosive vapors, or hazardous materials.
- c. All building occupants will follow instructions issued by KU Public Safety, Lawrence Douglas County Fire and Medical personnel, and the Building Emergency Liaison.
- d. After exiting the building, occupants are to go directly to their designated Emergency Assembly Area(s) and follow guidance provided by KU Public Safety, Lawrence Douglas County Fire and Medical personnel, and the Building Emergency Liaison. The building may not be reentered until authorized KU Public Safety, University Fire Marshal or Lawrence Douglas County Fire and Medical personnel give the "All Clear" instruction.



III. EVACUATION DRILLS

Evacuation drills shall be conducted at least once annually at unexpected times and under varying conditions to simulate the unusual conditions that occur should an evacuation be necessary. In accordance with International Fire Code, campus residential facilities are required to have two drills per semester.

The Building Emergency Liaison shall schedule evacuation drills with the Emergency Management Coordinator at least four weeks prior to a drill. Individuals with personal action plans and evacuation assistants may request the Building Emergency Liaison to arrange additional drills. The Building Emergency Liaison should provide building name and number, date and time of the drill and any assistance they need to complete the evacuation drill. The Emergency Management Coordinator will notify the KU Public Safety Office, University Fire Marshal and Facilities Services of the evacuation drill. See Attachment B (Request for Evacuation Drill).

Evacuation drills shall involve all occupants present at the time of drill. Everyone shall leave the building when the fire alarm sounds. It is advisable to notify persons needing special assistance prior to a planned evacuation drill.

In the conduct of drills, emphasis shall be placed upon orderly evacuation under proper discipline rather than upon speed. The Building Emergency Liaison is expected to perform the assigned duties as if in an actual emergency situation. The Secondary and Tertiary Building Emergency Liaison's and Building Advisory Committee members may assist in the drill.

Provisions should be made for timing and evaluating orderliness of each drill. The Evacuation Drill Report Form is set forth as Attachment C.



IV. **BUILDING INFORMATION**

Building Name:	
[Insert building name]	
Building Address:	
[Insert address]	
Primary Use(s) of Building:	
[Insert primary use of building (e.g., academics, education, research, athletics, etc.)]	
BUILDING EMERGENCY LIAISON (BEL)	
[Insert BEL's name]	
BEL email address:	
[Insert BEL's address]	
BEL department:	
[Insert BEL's department name]	
BEL campus telephone no.: [Insert BEL's campus telephone number]	
BEL emergency telephone nos.: [Insert BEL's emergency telephone numbers]	
Cell: Home: Other:	
SECONDARY BUILDING EMERGENCY LIAISON (SBEL) [Insert SBEL's name]	
SBEL email address:	
[Insert SBEL's address]	
SBEL department:	
[Insert SBEL's department name]	
SBEL campus telephone no.:	
[Insert SBEL's campus telephone number]	
SBEL emergency telephone nos.: [Insert SBEL's emergency telephone numbers]	
Cell: Other:	
TERTIARY BUILDING EMERGENCY LIAISON (TBEL)	
[Insert TBEL's name]	
TBEL email address:	
[Insert TBEL's address]	
TBEL department:	
[Insert TBEL's department name]	
[Insert TBEL's department name] TBEL campus telephone no.:	
[Insert TBEL's department name] TBEL campus telephone no.: [Insert TBEL's campus telephone number]	
[Insert TBEL's department name] TBEL campus telephone no.:	



V. BUILDING EMERGENCY LIAISON (BEL) RESPONSIBILITIES

- 1. Coordinate and facilitate the development, communications, implementation and maintenance of this Building Emergency Evacuation Plan.
- 2. Make the Building Emergency Evacuation Plan available for review.
- 3. Work with department and project administrators to appoint the Building Advisory Committee.
- 4. Serve on the Building Advisory Committee.
- 5. Conduct and/or assist in evacuation drills.
- Assist in training and/or scheduling of training the building occupants in emergency procedures and evacuation responsibilities. A list of people needing assistance during an evacuation should be maintained by the Building Emergency Liaison.
- Upon request, assist in the development of personal action plans for persons with disabilities.
- 8. Serve as a liaison with emergency responders (e.g., Lawrence Douglas County Fire and Medical, KU Public Safety, Environment, Health and Safety, University Fire Marshal).
- 9. Meet emergency personnel upon their arrival and convey specific information about hazards in the building, access, etc.
- 10. Consult with the University Fire Marshal on Emergency Assembly Area site(s).
- 11. Maintain communications with the Secondary and Tertiary Building Emergency Liaison's on all matters related to the Building Emergency Evacuation Plan.

SECONDARY BUILDING EMERGENCY LIAISON (SBEL) RESPONSIBILITIES

- 1. In the absence of the Building Emergency Liaison, will fulfill the responsibilities of the Building Emergency Liaison.
- 2. Work with department and project administrators to appoint the Building Advisory Committee.
- 3. Serve on the Building Advisory Committee.

4



TERTIARY BUILDING EMERGENCY LIAISON (TBEL) RESPONSIBILITIES

- 1. In the absence of the Building Emergency Liaison and Secondary Building Emergency Liaison, will fulfill the responsibilities of the Building Emergency Liaison.
- 2. Work with department and project administrators to appoint the Building Advisory Committee.
- 3. Serve on the Building Advisory Committee.

VI. DEPARTMENTS AND PROJECTS WITHIN BUILDING

All department administrators and project representatives within the building are listed below. [Use additional sheets if necessary.]

Department/Project Name	Department Administrator/ Project Representative	Phone	Room

VII. BUILDING ADVISORY COMMITTEE

The Building Emergency Liaison, Secondary Building Emergency Liaison and Tertiary Building Emergency Liaison will work with department and project administrators to develop the Building Advisory Committee.

The Building Advisory Committee provides coordination between the departments and projects within the building. Primary duties include assisting the Building Emergency Liaison in the development, communication, implementation and maintenance of the Building Emergency Evacuation Plan. The Building Advisory Committee will review and update the plan annually or when changes occur.

The Building Advisory Committee membership includes one representative for each department and project housed in the building. All members are listed below. [Use additional sheets if necessary.]



Department/Project Name	Committee Member(s)	Phone	Room

VIII. EMERGENCY REPORTING PROCEDURE

If the need for an evacuation is discovered, such as fire:

- 1. Activate manual fire alarm pull station and exit the building.
- 2. After exiting the building, **Call 9-1-1** and provide further details to emergency personnel.
- Do not attempt to extinguish the fire unless it is small and you have received training in fire extinguisher operations. Do not place yourself or others in unnecessary danger. Information and training is available through the Environment, Health and Safety Department (<u>www.ehs.ku.edu</u>) and through the University Fire Marshal (<u>http://www.ufma.ku.edu/</u>).

If you are TRAPPED in the building and cannot find an escape route:

Call 9-1-1 and give your exact location.

IX. GENERAL EVACUATION PROCEDURE

- a. Immediately obey evacuation alarms and orders to evacuate. Tell others to evacuate.
- b. No one may remain inside a building when an evacuation is initiated. (See Section X below for persons needing assistance in an emergency.)
- Classes in session must evacuate.
- d. If involved with hazardous research or doing a dangerous procedure, immediately shut down operations that could create additional hazards if left unattended. Evacuate as soon as possible.
- e. Close windows and doors as rooms are vacated.



- f. Proceed calmly but quickly to the nearest emergency exit.
- g. Use stairways to evacuate, if able to do so.
- h. Follow the evacuation route directly to your designated Emergency Assembly Area(s) located at [Insert Emergency Assembly Area location(s)]. Supervisors/managers are responsible for taking roll call.
- i. Do not reenter the building until authorized KU Public Safety, University Fire Marshal or Lawrence Douglas County Fire and Medical personnel give the "All Clear" instruction. In the event that the building cannot be occupied for an extended period of time, additional direction will be provided by University administration.

X. EMERGENCY EVACUATION FOR PEOPLE WITH DISABILITIES OR OTHER CONDITIONS

University procedures require all people, including those with disabilities or other conditions, to evacuate a facility when the fire alarm is activated or when otherwise instructed to do so. Depending on the facility and the type of disability at issue, a person with a disability or other conditions may have the following evacuation options.

Horizontal Evacuation

Moving away from the area of imminent danger to a safe distance (i.e., another wing, adjoining building, opposite end of corridor, outside to ground level).

Vertical (or Stairway) Evacuation

Stairways can be used by those who are able to evacuate with or without assistance. People with visual disabilities may require the assistance of a sighted person. People who must use crutches or other devices such as walking aids will need to use their own discretion, when determining to use stairways, especially where several flights of stairs are concerned.

Vertical (Emergency Exit Elevator) Evacuation

Elevators designated as "Emergency Exit Elevators" approved for use by the University Fire Marshal can be used by people with disabilities or other conditions needing assistance to evacuate. Personal action plans should include a list of buildings with designated "Emergency Exit Elevators." A list of designated "Emergency Exit Elevators" is located on the KU Public Safety Office website under Personal Action Plans. A sign adjacent to each landing at any of the Emergency Exit Elevators notifies occupant's availability of elevator.

In the event an elevator or "Emergency Exit Elevator" is shut down because it is affected by fire, utilize alternate routes designated in your emergency plan, including staying in your office or room and contacting **9-1-1**.



Moving to an Area of Refuge or Rescue Assistance Area(s) or Refuge

Some buildings on campus have been designed to have Area of Refuge or Rescue Assistance Area(s) or Refuge(s) which includes communication devices to a monitored location. Refer to the Building's Emergency Floor Plans located at each exit to determine whether or not the building has an Area of Refuge(s) or Rescue Assistance Area(s) or Refuge(s) and, if so, the location(s). The following buildings have Area of Refuge or Rescue Assistance Area or Refuge locations:

Building	Location	Other Instructions
Murphy Hall	South wing only.	See evacuation floor plan.
Strong Hall	All (3) three enclosed stairs.	N/A
Memorial Stadium	Press box.	N/A
Allen Fieldhouse	South elevator only.	N/A
Malott Hall	Designated stairwells.	See evacuation floor plan.

^{*}N/A means not applicable.

These areas are identified to rescue personnel as likely areas for individuals to locate in the event they are unable to evacuate a building. People needing evacuation assistance should familiarize themselves with these locations. Additional information about the locations of these areas may be obtained by contacting the facility's Building Emergency Liaison or the Office of Design and Construction Management.

Use of Elevator

No elevator should be used unless it is an EXIT ELEVATOR.

Staying in Place

Individuals with disabilities or other conditions which do not allow them to evacuate with others, should include in their personal action plan the specific location of their "Stay in Place" (i.e., office, resident hall room, classrooms).

Remain in a room with an exterior window and a telephone. Close the door, if possible. Individuals staying in place should **CALL 9-1-1**, if this hasn't been done already. The dispatcher will assist by notifying on-scene emergency personnel of the location of a person with disability or other condition who needs evacuation assistance. If the telephone lines fail, the individual can signal when possible from



the window by waving a cloth or other visible object. It is the responsibility of every member of the University community to immediately communicate to emergency personnel the location of individuals who are unable to evacuate. Individuals using the "Stay in Place" option must provide their location in their personal action plan.

Alert Systems

The University recommends that all University faculty, students, and employees, including people with disabilities and other conditions, register with the KU text message alert system at http://www.alerts.ku.edu/signup.shtml to receive KU Alert text message. Please note that the actual fire alert is not part of this text messaging system.



EMERGENCY FLOOR PLANS

[Insert Floor Plans here as outlined in the table of contents. Floor Plans may be obtained by calling Design and Construction Management (DCM) at 785-864-3431 or emailing KUDCM@ku.edu.]

[Remove this page after plans are inserted.]

[Adjust page numbers to fit the number of floor plans for your building.]



EMERGENCY ASSEMBLY AREA(S)

The Building Emergency Liaison will consult with the University Fire Marshal on Emergency Assembly Area site(s).

[Insert maps of Emergency Assembly Area(s) here as outlined in the table of contents. Maps may be obtained by calling Design and Construction Management (DCM) at 785-864-3431 or emailing KUDCM@ku.edu...]

[Remove this page after maps of Emergency Assembly Area(s) are inserted.]

[Adjust page numbers on the table of contents.]



Attachment B REQUEST FOR EVACUATION DRILL

University of Kansas Request for Evacuation Drill				
Building Information:				
Building Name:				
Building Number:				
Drill Information: Evacuation drills will be scheduled on weekdays (Monday through Friday) and between the hours of 8:00 am and 3:30 pm to allow for maximum participation.				
Date of Drill:				
Time of Drill:				
Contact Information for Building Emergency Liaison Requesting Drill:				
Name:				
Telephone Number: Email Address:				
What Kind of Assistance is Needed to Complete Evacuation Drill?				
Submit request electronically to the Emergency Management Coordinator at kupso@ku.edu.				



Attachment C EVACUATION DRILL REPORT

University of Kansas Evacuation Drill Report						
Building Name: Building Number:						
Date of Drill:						
Time Evacuation Started: Ended:	Total Time:					
Number of Participants (approximately):						
	Yes	No				
Did occupants immediately begin to evacuate the building when alarm sounded?						
Were restrooms and confined areas evacuated?						
Were there people with disabilities in the building?						
Did the people with disabilities have Personal Action Plans?						
Were people with disabilities provided assistance?						
Were doors closed to contain smoke/fire?						
Did everyone evacuate the building?						
Did everyone remain outside the building and wait for further instructions?						
Was the drill conducted in an orderly manner?						
Drill Rating: Excellent □ Good □	Poor	. 🗆				
Comments:						
Observed/Rated By: Building Emergency Liaison/ Person in Charge: SUBMIT REPORT ELECTRONICALLY TO THE EMERGENCY MANAGEMENT COORDINATOR AT KUPSO@ku.edu AND TO THE UNIVERSITY FIRE MARSHAL AUTHORITY AT KUDCM@ku.edu.						



Attachment D Personal Action Plan Template

Individuals at the University of Kansas who may need assistance evacuating in the event of an emergency are asked to complete the below Personal Action Plan.

The University prohibits discrimination in its programs and activities, in accordance with Section 504 of the Rehabilitation Act of 1973 and Title II of the Americans with Disabilities Act, 1990. The information provided in the Personal Action Plan will be kept confidential and accessible only by individuals who have responsibilities designated under the Emergency Management Plan, including potentially first responders, Building Emergency Liaisons, supervisors, the Office of Institutional Opportunity and Access, Student Housing and the Emergency Management Coordinator.

You are encouraged to review the Building Emergency Evacuation Plan prior to completing this Personal Action Plan. This Personal Action Plan is a guideline that has been prepared for your personal planning purposes, so that you are prepared in case of an emergency. You are responsible for identifying an appropriate exit route from University buildings and for securing person(s) to assist you with your exit, if necessary. Although a copy of the Plan will be provided to University officials, the University does not track these Plans centrally and does not carry out or monitor the Plan.

To voluntarily self-disclose in the case of an emergency, please complete the below Personal Action Plan. For further resources, please contact the Director of Accessibility and ADA Education at 785-864-3650.

KU Affiliation:	Staff 🔻
Plan Start Date:	
Contact Information	
Name:	Required
Work Phone #:	Required
Cell Phone #:	Required
Emergency Contact Name:	Required
Emergency Contact Phone:	Required
Supervisor Name:	Required
Supervisor Phone:	Required



Types of Disability(ies) or Other Condition: Optional						
	Mobility-Non-Wheelchair		Service Animal User			
	Mobility-Electric-Wheelchair		Emotional Animal User			
	Mobility-Manual-Wheelchair		Deaf/Hard of Hearing-Sign Language			
	Communication/Speech Limitation		Deaf/Hard of Hearing-Oral			
	Psychological		Blind			
	Learning Disability		Low Vision			
	Autism (or Autism Spectrum Disorder		Color Blind			
	Other:					
★						
	Iding Information, Key Personne ect up to six buildings that you use the					
#1						
Building:						
Floor number in building: Not Applicable						
Location in Building - Additional Information:						



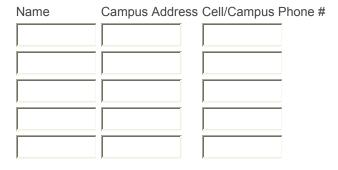
Building Emergency Liaison (BEL): Secondary BEL (SBEL): Tertiary BEL (TBEL):
Select days of week in building. Mon Tue Wed Thu Fri Sat Sun
Select time AM or PM or both in building.
AM PM
Identify and select your exit option from this building. Refer to Section X of the Building Emergency Evacuation Plan for more information.
Call 9-1-1
Vertical (or Stairway) Evacuation
Vertical Evacuation - Emergency Exit Elevator (Only Available In: Jayhawk Tower D, School of Pharmacy, B.E.S.T
Building, Measurement, Materials & Sustainable Environment Center, GSP Residence Hall) For more information contact the Fire Marshal, dcmbor@ku.edu
Horizontal Evacuation
Moving to an Area of Refuge or Rescue Assistance Area (Only Available In: Murphy Hall (South wing only), Strong Hall - All (3) three enclosed stairs), Memorial Stadium (Press Box), Allen Fieldhouse (South elevator only) and Malott Hall (Designated stairwells)) For more information contact the Fire Marshal, dcmbor@ku.edu
Other Exit Features (Explain):



Designated Evacuation Assistant(s)

(You are encouraged to identify person(s) who can assist you in evacuating the building. You should speak to those persons about the assistance you would like them to provide.)

List out your designated evacuation assistant(s)



Assistance Instructions:



Add another building

Check this box for more information on disaster supply kits.

<u>S</u>ubmit



Attachment E

Evacuation Assistant Guidelines

ASK NOTIFY ASSIST ESCAPE

ASK

Always ASK someone with a disability or other conditions how you can help BEFORE giving assistance. Ask how best to assist the individual and whether there are any special considerations or items needed.

- The individual with the disability is the best expert on his or her disability, so ask that individual for advice before assisting that person.
- Take extra time when communicating with people who are deaf, hard of hearing, or have a speech disability.
- o If you are asked to be an evacuation assistant, discuss roles and expectations with the individual who has asked you to assist him or her, including requesting a copy of his/her Personal Action Plan and discussing appropriate exit strategies, so that you are prepared in the event of an emergency.

NOTIFY

Call 911 or call the Kansas University Public Safety Office (PSO) at 864-5900

- Notify First Responders that you are assisting a person with a disability.
- o Identify the floor and where you are located and how you plan to evacuate.
- Provide a description of your situation, as appropriate.

ASSIST

Evacuate yourself and the person you are assisting

- Identify existing options and select the nearest appropriate exit, including, potentially, an Area of Refuge if you are assisting a person using a wheelchair or with other mobility restrictions.
- Do not use the elevator unless it is a designated an EMERGENCY EXIT elevator or if emergency personnel have directed you to do so.
- It may be necessary to help clear the exit route of obstructions or debris (if possible) so that the person with a disability can move out or to a safer area.

ESCAPE

Evaluate Conditions – Exit the premises, if possible, or find a safe location to defend in place.

o If a person with a mobility disability cannot exit, assist the individual to a safer area, including an office or classroom and close the door. EXIT STAIRWELLS can be used effectively; they are fire protected and have direct access for emergency responders. If you can, go for help!



- If conditions suggest that exit paths may be blocked, evaluate locations to defend in place against worsening conditions and go for help.
- o If you and/or a person with disability are unable to exit the building, identify the location of the defending person to responders so they can execute a rescue.
- If you are in immediate danger and cannot move to a safer area, CALL 911 and wait for assistance.
- Police or fire personnel will decide whether people are safe where they are, and will evacuate them as necessary.

SPECIAL CONSIDERATIONS

Keep in mind:

- Never separate a person with a disability from his or her assistive aids: wheelchairs, canes, hearing aids, medications, special diet food, urinary supplies, etc.
- A person with a disability's equipment may not be working after a disaster occurs, or it may be insufficient for emergency circumstances.
- A service animal, usually a dog, is an assistive aid used by people who are blind, deaf, have a mobility disability, and other kinds of disabilities. A disaster may temporarily confuse service animals and they may not be able to help their owners as effectively as before the disaster.
- Some individuals with emotional and developmental disabilities may be too unsettled to respond appropriately to instructions and directions, such as a public address announcement to evacuate a building. Some individuals with these disabilities may need to be in a quiet place for a while to regain their composure; others may even try to hide from rescue workers.
- Some individuals with significant mental or learning disabilities might not understand the significance of "Keep Out" signs and barricade tape.
- Consider your options and the risks of injuring yourself and others in an evacuation attempt. Do not make an emergency situation worse. Evacuation is difficult and uncomfortable for both the rescuers and people being assisted. Some people have conditions that can be aggravated or triggered if they are moved incorrectly. Remember that environmental conditions (smoke, debris, loss of electricity) will complicate evacuation efforts. Remember, emergency personnel have extensive training in evacuation procedures and the proper equipment for any kind of carrying or transfer.

People with Blindness or Visual Impairments

• Give verbal instructions to advise the individual about the safest route or direction using compass directions, estimated distances, and directional terms.



- DO NOT grasp a person who has a visual disability's arm. Ask if he or she would like to hold onto your elbow as you exit, especially if there is debris or a crowd.
- Give other verbal instructions or information (i.e., elevators cannot be used), as appropriate to the circumstances.

People with Deafness or Hearing Loss

- Get the attention of a person who is deaf or hard of hearing by turning on and off a light or, if necessary, touch and eye contact. Clearly state the problem. Gestures and pointing are helpful, but be prepared to write a brief statement if the person does not appear to understand the information you are communicating.
- Offer written or visual instructions to advise the individual of the safest route or direction by pointing toward exits or evacuation maps.

People with physical disabilities

- Do not attempt to evacuate a person in a wheelchair down a stairwell, wait for trained emergency response personnel.
- Assist the person to a safe location and seek help.



Supplemental Document BB

University of Kansas Emergency Guidelines

Emergency Guidelines provide direction on what to do in an emergency. They are designed for the safety and well-being of students, faculty, staff and visitors on the Lawrence Campus. The guidelines promote the priority of life safety. Please take a moment and familiarize yourself with this information.

FIRE/SMOKE

Pull the fire alarm and exit the building.

After exiting the building, **call 9-1-1** and provide further details to emergency personnel.

If you discover a fire:

- Manually activate the building's fire alarm system, using a fire alarm pull station located at the doorways to all exterior exits and stairwells.
- Immediately evacuate the building, closing doors and windows behind you.
- DO NOT USE THE ELEVATOR UNLESS DESIGNATED AS AN "EMERGENCY EXIT ELEVATOR." SIGNAGE DESIGNATING SUCH WILL BE ADJACENT TO ELEVATOR.
- If possible, assist any person with a disability in exiting the building. Otherwise, provide their location to emergency responders.
- Report to your emergency assembly area.
- Call 9-1-1.
- The building may not be reentered until authorized KU Public Safety, University Fire Marshal or Lawrence Douglas Fire and Medical personnel give the "All Clear" instructions.

If caught in smoke:

- Do not breathe the smoke.
- Drop to your knees and crawl to the closest safe exit.
- Breathe through your nose. If possible, use a shirt or towel to breathe through.

If trapped in a building:

- Call 9-1-1.
- Close all doors and windows.
- Wet and place cloth material around and under the door to prevent smoke from entering.
- Attempt to signal people outside of the building. Call for help using a telephone or cell phone.

Remember: If you or someone else is on fire – stop, drop and roll.



USING A FIRE EXTINGUISHER

- Call 9-1-1, to report the fire.
- Use a fire extinguisher only if you have been trained to do so. Improper use of an extinguisher can increase the hazard. Self-awareness training can be found at http://fireextinguisher.com/
- If you have any doubt of your ability to fight the fire, exit immediately.
- If you decide to use a fire extinguisher, place yourself between the fire and your exit from the area.

Follow the **PASS** method when using a fire extinguisher.

Pull the pin. This will break the tamper seal if one is provided.

Aim low, pointing the extinguisher nozzle (or the horn or hose) at the base of the fire.

Squeeze the handle to release the extinguishing agent.

Sweep from side to side at the base of the fire until the fire is out.

- Monitor the area.
- If the fire re-ignites, repeat the steps above.



MEDICAL EMERGENCIES

Emergency Care: An illness or injury that, if left unattended, could result in a threat to life, limb or sight.

What to do:

- Call 9-1-1.
- If outdoors, use a campus Emergency Blue Phone. The locations of the Emergency Blue Phones can be found at the following web address: http://publicsafety.ku.edu/~kucops/other/emergencyphones.shtml
- Provide the location, nature of injury or illness, current condition of the victim and other requested information.
- Remain on the phone until directed to hang up.
- Stay with the victim.
- Do not move the victim unless he/she is in immediate danger.

ADDITIONAL INFORMATION:

Lawrence Memorial Hospital 325 Maine Street Lawrence, Kansas 66044 (785) 505-5000



SEVERE WEATHER

Definitions:

Severe Thunderstorm Watch is issued by the National Weather Service when conditions are favorable for the development of severe thunderstorms in and close to the watch area.

Severe Thunderstorm Warning is issued when either a severe thunderstorm is indicated by weather radar or a spotter reports a thunderstorm producing hail one inch or larger in diameter and/or winds equal or exceed 58 miles per hour.

Tornado Watch is issued when conditions are favorable for the development of tornadoes in and close to the watch area.

Tornado Warning is issued when a tornado is indicated by weather radar or sighted by spotters.

If you're in a building when a warning is issued:

- Stay indoors.
- Go to the lowest floor in the building.
- Stay in the interior hallways or rooms.
- Keep away from exterior doors and windows. Put as many walls between you and the outside.
- In cases of tornado warnings, get under a sturdy table or piece of furniture, if possible, and always protect your head and neck with your arms.

In University buildings equipped with voice emergency notification systems, a take cover message will be activated when a **tornado warning** is issued for the Lawrence area.

If you are outdoors when a tornado warning is issued or sirens are sounding:

- Take cover in a pre-designated shelter or the lowest level of a nearby building.
- If those are not accessible, lie in a ditch or depression away from trees and power lines and cover your head and neck with your arms.

In cases of **severe thunderstorms/tornado warnings**, remain where you are until the expiration of the warning is given by local radio stations (KANU/KLWN), police or other official sources of information.

In University buildings equipped with voice emergency notification systems, remain where you are until an expiration of the tornado warning message is given.



Siren Testing

The Douglas County Emergency Management Office tests the outdoor warning siren system on a regular basis. The test occurs at noon on the first Monday during the months of August-February and on the first and third Monday during the months of March-July. Tests are cancelled for potential or occurring severe weather and in the event of extreme cold or ice on the sirens.

In March, siren activation is done as part of a statewide tornado drill in conjunction with Severe Weather Awareness Week. These drills are typically conducted on Tuesday or Thursday afternoon.

Sounding of Sirens

The outdoor warning sirens for any or all of the cities in Douglas County are activated when the National Weather Service issues a "tornado warning" or when a local determination is made that a tornado threat to the area exists. This determination is made by Douglas County Emergency Management staff and will be based upon evaluation of all available information. This may include, but is not limited to, National Weather Service watch and/or warning text, weather radar and reports from trained weather spotters or law enforcement officers.

Anytime you hear the sirens sound, take immediate safety precautions. Listen to a NOAA weather radio or local media for updates. In Lawrence, local stations are KLWN (1320AM) and KANU (91.5FM). Note: There is NO all-clear siren.

Emergency Public Address System (semi-annual) Testing

The Emergency Public Address System is part of the comprehensive emergency notification system which allows emergency dispatchers in the 911 center to provide real-time voice messages to an individual building, a group of buildings or to all equipped buildings.

The Emergency Public Address System is tested semi-annually. The tests are generally conducted in the fall and spring semesters.



POWER OUTAGE

In the event of a power outage, many campus facilities are equipped with emergency generators to power critical operations. Most buildings are provided with emergency lighting to aid in the safe evacuation of the building. To report a localized power outage, contact Facilities Services at 864-4770. After normal business hours, this phone number will be answered by the Public Safety Office.

Be prepared

- Keep a flashlight with spare batteries immediately accessible.
- Know how to locate the closest exit.

In the event of a large-scale power outage:

- · Remain calm.
- Follow directions provided by Public Safety Office through the established campus communications systems. Check the KU Alert website or listen to local radio.
- If building evacuation becomes necessary, seek out people with special needs and provide assistance, if possible. If additional assistance is necessary, contact Public Safety Office at 864-5900.
- Secure all vital equipment, records, experiments and hazardous materials, if safe to do so. Store all chemicals in their original or marked containers and fully open all fume hoods. If this is not possible, or natural ventilation is not adequate, evacuate the area until power is restored.
- Do not light candles or other types of flames for lighting.
- Unplug electrical equipment, including computers, and turn off the light switches.

If people are trapped in an elevator:

- If you are able to communicate with them, let the passengers know help has been summoned.
- Call 9-1-1 or use the elevator phone, if available.
- Provide specific location information and number of individuals involved to the dispatcher.
- Stay near the passengers, if safe to do so, until emergency responders are on site and the elevator is identified.



GAS LEAK

If you detect natural gas, fumes or vapors:

- Immediately cease all operations/activities and evacuate area.
- Evacuate the building by the closest exit and notify other building occupants to do so.
- From a safe area. call 9-1-1.
- Do not call from cell phones or two-way radios.
- Do **not** pull fire alarms. Any spark may cause ignition leading to explosion.
- Do not switch lights on or off.
- Do not take time to open windows or close doors.
- Do not use elevators.
- Do not re-enter building or area until authorized by KU Public Safety, University Fire Marshal or Lawrence Douglas County Fire and Medical personnel.

If a building or area evacuation is ordered by the emergency responders:

- Leave all ventilation systems operating unless instructed otherwise by emergency responders.
- Leave the area immediately. Avoid the use of elevators unless necessary.
- Identify people with special needs and provide assistance if possible. Otherwise, provide their location to emergency responders.
- Report to your emergency assembly area for roll call.



ACTIVE SHOOTER OR THREAT:

Personal Safety Tips:

The following safety tips from the Public Safety Office are offered as a response guide for use during incidents of active shooter threats.

- The first step in personal safety is to maintain awareness of the situation and environment around you. Be prepared to take appropriate action if a threat presents itself.
- 2. Evacuate the area (whether inside or outside a building) if you know that it is safe to do so. Seek shelter in a nearby building if the threat is exterior to a campus building.
- 3. If a threat presents itself, seek cover and barricade yourself (with others if possible) by placing as much material between you and the threat. Remain quiet. Turn off lights to make the area appear unoccupied.
- 4. As soon as it is safe to do so, notify authorities by **calling 9-1-1** and provide as much information as possible.
- 5. Do not approach emergency responders. Let them come to you. Keep your hands visible to them.
- 6. Remain under cover until the threat is passed or you have been advised by law enforcement that it is safe to exit.
- 7. Activate cell phones to receive campus emergency notification that may be sent through the text messaging system.

The University has an emergency text message notification system. In order to receive text message alerts, go to www.alerts.ku.edu to register your personal contact information. This system will be used to notify you of any non-weather-related critical life safety issues on campus.

Emergency Public Address System:

In University buildings equipped with voice emergency notification systems, a message may be activated to provide information and instructions.

For more information about this subject, please contact the Public Safety Office at 864-5900.



HAZARDOUS MATERIALS

If you are involved with or observe a hazardous material (biological, chemical, radiological, fuel or oil) spill, incident or release for which assistance is needed, follow these guidelines:

- If the incident is indoors, close all doors to isolate the area if it is safe to do so.
- If the spill or release presents a danger to other occupants, activate the building alarm and evacuate.
- From a safe area, call 9-1-1.
- Be prepared to provide the following information regarding the spill or release:
 - Name of the material
 - Quantity of material
 - o Time of the incident
 - Location of the incident
 - Is anyone is injured or exposed to material
 - Is a fire or explosion involved
 - Your name, phone number and location
- Follow instructions provided by the emergency responders.
- Arrange for someone to meet the emergency responders.
- Evacuate, if necessary. Remain in a safe designated area until released by emergency responders.
- Present the Material Safety Data Sheet of involved substances to emergency responders, if this information is available.

Do not attempt to clean up a spill or release unless you are trained to do so by Environmental Health and Safety and have the proper equipment.

If you are notified of a hazardous materials incident, follow the instructions provided by the emergency service officials:

- Clear the area immediately, if instructed to do so by the emergency providers, providing assistance to those with special needs.
- When evacuating, move crosswind, never directly with or against the wind.
- Take roll call of your unit and report headcounts to your unit head.

If you observe what you think is an unauthorized release of any pollutants to the environment, call the Public Safety Office immediately at 864-5900 and Environmental Health and Safety at 864-4089.



SUSPICIOUS/UNUSUAL PACKAGE OR MAIL

If you receive or discover a suspicious package or device:

- DO NOT TOUCH, TAMPER WITH, OR MOVE IT.
- IMMEDIATELY CALL 9-1-1.
 - Do not use a cell phone within 300 feet of the suspicious package.

What constitutes a suspicious letter or parcel?

Some typical characteristics which ought to trigger suspicion include letters or parcels that:

- Have any powdery substance on the outside.
- Are unexpected or from someone unfamiliar to you.
- Have excessive postage, handwritten or poorly typed address, incorrect titles or titles with no name or misspellings of common words.
- Are addressed to someone no longer with your organization or are otherwise outdated.
- Have no return address or have one that can't be verified as legitimate.
- Are of unusual weight, given their size, or are lopsided or oddly shaped.
- Have an unusual amount of tape.
- Are marked with restrictive endorsements, such as "Personal" or "Confidential."
- Have strange odors or stains.

What to do if you receive a suspicious package or parcel:

- Handle with care. Do not shake or bump.
- Isolate it immediately.
- Don't open, smell, touch or taste.
- Treat it as suspect. Call 9-1-1.



BOMB THREAT

If a bomb threat is received:

- 1. Stay calm.
- 2. If your phone has Caller ID, record the number displayed. Try to keep the caller on the phone long enough to complete the Bomb Threat Check Sheet located below.
- 3. Gain the attention of someone else nearby, point to this information and have that person **call 9-1-1**. This call should be made out of hearing range from the caller.
- 4. Ask someone else for the Bomb Threat Checklist questions.
- 5. Work with arriving emergency personnel to assist them in evaluating the situation.
- 6. Assist emergency responders with a search of the area if requested.
- 7. Provide for an orderly evacuation only when ordered by emergency personnel.
- 8. If the threat is received via voicemail or e-mail, save and give to the police.

Bomb Threat Checklist:

Complete as much of the checklist as possible immediately following the call:

Ί.	rime ca	ali received:					
2.	Time call terminated:						
3.	Caller's	name and address	s (if known <u>):</u>				
4.	Sex:	Male	Female	(Circle one)			
5.	Age:	Adult	Child	(Circle one)			
6.	Bomb	facts (questions t	to ask)				
	a. When will it explode?						
	b. Where is the bomb right now?						
	c. What kind of bomb is it?						
	d. What does it look like?						
	e. Why did you place the bomb?						



1.	. Voice Characteristics		(Circle all that apply)		
	Tone	5	Speech		Language
	Loud	F	ast		Excellent
	Soft	5	Slow		Good
	High Pitch	[Distorted		Fair
	Low Pitch	(Cursing		Raspy
	Stutter	5	Slurred		Nasal
		L	₋isp		Foreign
		Γ	Disguised		
8.	Background noise	•	(Circle al	l that apply	')
	Music	Traffic			
	Voices	Machin	es		
	Cellular phone	Quiet			
	Children	Typing			
	Other				
9.	Name of person re	eceiving	call:		
	Office:				
	Date:				_
	Report call immed	liately to	9-1-1.		



SUICIDE THREATS

If it appears an individual may cause harm to his or her self, **call 9-1-1** immediately.

Available resources for students, faculty and staff include the following:

- Crisis line. Headquarters provides a 24-hour telephone counseling service for individuals experiencing crisis and seeking counseling, support and/or referral for additional services. Call (785) 841-2345. This service is available 24 hours a day, 365 days a year.
- 2. The LIFELINE Employee Assistance Program is a special service that provides information, short-term counseling, advice and referrals from licensed professionals who understand the typical stresses all of us face day in and day out.

Who is eligible to use the LIFELINE program?

- All active, benefits-eligible employees of the State of Kansas, their family members living in the same household or dependent children.
- Non-state employer group participants.
- Retirees and COBRA participants are not eligible to participate.

3. Counseling and Psychological Services

Students who visit CAPS have a variety of issues and concerns. Many students seek help for psychological, interpersonal, family problems and other issues related to succeeding at the University. Individual, couple and group sessions are available. CAPS staff are also available for consultation to students who may have concerns about another student or friend or about a particular situation. In addition, they are available to consult with faculty and staff regarding such issues.

How do I make an appointment?

Call 864-CAPS or come by the office. CAPS offices are accessible to people with disabilities and other conditions.

Counseling and Psychological Services hours are:

- Monday, Thursday, Friday from 8 a.m. to 5 p.m.
- Tuesday and Wednesday from 8 a.m. to 6 p.m.
- After-hours messages may be left on the CAPS answering machine. Messages will be answered the next business day.



If you or someone you know needs service outside of CAPS hours, resources in the community include:

- Lawrence Memorial Hospital (785) 749-6162
- Bert Nash Community Mental Health Center (785) 843-9192
- Headquarters Counseling Center (785) 841-2345

4. Student Conduct Review Team

The Student Conduct Review Team (SCRT) assists KU students, faculty and staff who have concerns about a specific student's behavior and don't know where to turn. The SCRT engages in activities designed to educate the University community in the early detection and reporting of potentially dangerous behavior, assist in the assessment of reported disturbing student behavior, provide referrals to appropriate resources, provide consultation regarding behaviors of concern and address concerns for safety which are directly related to student behavior.

To contact the SCRT regarding a specific student's behavior:

- In cases involving the high likelihood of imminent danger, call 9-1-1 immediately.
- In all other cases, call 864-4060 between the hours of 8 a.m. and 5 p.m. Monday-Friday. State that you have a matter for the SCRT.

To request a presentation to faculty, staff or students:

Call 864-4060 between the hours of 8 a.m. and 5 p.m. Monday-Friday.



FLOODING

Flooding can occur because of major rainstorms, water main breaks or loss of power to sump pumps.

In case of imminent or actual flooding:

- Call 9-1-1
- If you can do so safely:
 - Shut off all nonessential electrical equipment.
 - Secure vital equipment, records and hazardous materials by moving them to higher, safer ground.
- Move all personnel to a designated assembly area outside the building.
- Locate people with special needs and provide assistance, if possible. Otherwise, provide their location to emergency responders.
- Wait for instructions from Public Safety Office or Facilities Services.
- Do not return to the building until instructed to do so by Public Safety Office or Facilities Services.
- Call Facilities Services for assistance with flood cleanup.

IMPORTANT NUMBERS:

Emergency	9-1-1
Non-Emergency Contact Numbers:	
KU Public Safety Office	(785) 864-5900
KU Facilities Services	(785) 864-4770
KU Environment, Health and Safety	(785) 864-4089
KU PSO Emergency Management Coordinator	(785) 864-8070
Lawrence-Douglas County Fire & Medical	(785) 830-7000
LDCFM, 24-Hour Line	(785) 832-7509
Douglas County Emergency Management	(785) 832-5237
DCEM, 24-Hour Line	(785) 843-0250
Lawrence Memorial Hospital, 325 Maine St	(785) 505-5000